

**Provincial Forum on Adverse Health Event Management  
The Fairmont Newfoundland  
St. John's, NL  
May 26, 2008**

**A G E N D A**

**08:15 – 08:45**

**Registration**

**08:45 – 09:30**

**Opening Remarks - Salon "B"**

Phil Hassen  
Chief Executive Officer, Canadian Patient Safety Institute (CPSI)  
Forum Chair

Hon. Ross Wiseman  
Minister of Health & Community Services

Robert Thompson  
Chair, Task Force on Adverse Health Events

**09:30 – 10:30**

**Keynote Address**

*Embracing a Culture of Safety and Learning*

Dr. Ward Flemons  
Vice President of Quality and Safety, Calgary Health Region

**10:30 – 10:45**

**NUTRITION BREAK**

**10:45 – 11:45**

**Panel Presentation: Perspectives on an Adverse Event  
Management Framework**

*Assessing Adverse Health Events: Measurement Tools*

Paula Beard  
Director of Operations, Canadian Patient Safety Institute (CPSI)

*Disclosing Adverse Health Events: Ethical Considerations*

Dr. Daryl Pullman  
Professor of Medical Ethics  
Memorial University of Newfoundland

*Acting on the Management of Adverse Health Events*

Dr. Ward Flemons  
Vice President of Quality and Safety

*Adverse Health Events: Observations from a Community Perspective*

Susan Abell  
Consultant, *Management Resources*, Port Hope, ON

**11:45 – 12:15**

**Participants Questions/Comments**

**12:15 – 13:30**

**LUNCHEON (provided) - Salon “A”**

*Adverse Health Events: A Personal Experience*

Ryan Sidorchuk (Luncheon Speaker)  
Leader, Patient Voice Facilitation, and Safety Officer, Winnipeg  
Regional Health Authority

**13:30 – 1500**

**Towards Implementing an Adverse Event Management Framework in Newfoundland and Labrador**

***WORKSHOP 1 – Salon “B”***

*Using Information Systems for the Management of Adverse Events*

**Presenter:** Mike Barron, Chief Executive Officer,  
Newfoundland and Labrador Centre for Health Information

**Facilitator:** Dr. Doreen Neville, Associate Vice President,  
Academic, Memorial University of Newfoundland

***WORKSHOP 2 – Salon “C”***

*Assessment of Adverse Health Events*

**Presenter:** Paula Beard, Director of Operations, Canadian  
Patient Safety Institute

**Facilitator:** Jeannie House, Management Analyst,  
Newfoundland and Labrador Health Boards Association

### **WORKSHOP 3 – Salon “D”**

*Issues in Disclosing Adverse Health Events*

**Presenter:** Dr. Daryl Pullman, Professor of Medical Ethics,  
Memorial University of Newfoundland

**Facilitator:** Lisa Hoddinott, Vice President Quality Management  
and Research, Western Health

### **WORKSHOP 4 – Garrison Room**

*Operational Response to an Adverse Health Event: Short and  
Long Term*

**Presenter:** Dr. Ward Flemons, VP of Quality and Safety,  
Calgary Health Region

**Facilitator:** Carole Dalton, Chief Operating Officer, Central  
Health

### **WORKSHOP 5 – Signal Room**

*Leadership, Coordination and Communication of Adverse Health  
Events*

**Presenter:** Jim Hornell, Chief Executive Officer, *Cypress  
Regional Health Authority, SK*

**Facilitator:** Marjorie Learning, Vice President and Chief  
Operating Officer, Acute and Long Term Care, Labrador-Grenfell  
Health

**15:00 – 15:15**

**NUTRITION BREAK**

**15:15 – 16:00**

**Canadian Blood Services**

*Adverse Event Management - Lessons from Canada's Blood  
System*

Dr. Heather A. Hume, MD, FRCPC, Executive Medical Director,  
Transfusion Medicine

**16:00 – 16:30**

**Workshop Synthesis**

Dr. Ian Bowmer, Executive Director, Medical Council of Canada

**16:30 – 16:45**

**Conclusion**