



Policy Number: 13-002
Subject: Rental Rebate
Chapter: Rental Increases and Rebates

Legislation	s. 14(3), 16, 20, 21, 23
Definitions	Rental Rebate: an amount of rent refunded to the tenant.
Purpose	The purpose of this section is to provide a guideline for tenants when seeking a rental rebate.
Policy	<p>A tenant may be entitled to a rental rebate where a rental increase has occurred other than in the manner permitted under the Act.</p> <p>The division may determine a value where a service or accommodation is discontinued. (<i>Section 16(6)</i>).</p> <p>A tenant may be entitled to a rental rebate where a rental increases has occurred other than in a manner permitted under the <i>Act</i>.</p> <p>When a service is discontinued (ie. Washer and dryer no longer provided), or where an accommodation becomes unavailable (ie. Use of garage is no longer provided), the value of the service or accommodation may be considered a rental increase. (<i>Section 16(5)</i>).</p> <p>Where a tenant pays a security deposit that is more than the amount permitted under the Act, the tenant may set off against the rent due, the amount of the overpayment together with interest. (<i>Section 14(3)</i>).</p> <p>Where rent is paid and a tenant gives a landlord a notice under sections 20, 21, or 23, and it is determined that the notice was valid, the tenant may be entitled to a rental rebate.</p> <p>Where a tenants rent has been increased as a result of a promotional rent within the first 12 months of a tenancy or within a 12 month period beyond the initial 12 months without the required notice period. (<i>Section 16</i>)</p>
Procedure Overview	A tenant who believes they are entitled to a rebate of rent should first discuss the particular situation with their landlord to determine if both parties can mutually work out the particular situation amongst themselves. If this is not possible or does not end in a mutually



	<p>satisfactory agreement, then a tenant may file a claim with the Residential Tenancies Section.</p> <p>A tenant who wishes to file a claim for rental rebate should proceed as required in section 9-7 of this manual - Requirements for Application.</p>
Forms & Form Letters	Landlord's Notice to Increase Rent
X-Reference	See Interest Rates for Security Deposit, section 10-2 of this manual. See Notice of Termination, section 7 of this manual. See Requirements for Application, section 9-6 of this manual.
Policy Developed	September, 2000
Policy Revised	January, 2002 April, 2023
Other Resources	N/A