

Iron Ore Health, Safety, Environment, Communities and Quality Policy

The global Iron Ore group is comprised of mining and processing operations in Australia and Canada with dedicated sales offices in Asia, Canada and Europe and a global marine freight management network.

- The business is diverse and covers:
- Operations and expansion projects in the Pilbara, Western Australia and at the Iron Ore Company of Canada
 - Rio Tinto Marine
 - Service and Support functions in our central offices globally
 - Major development opportunity at Orissa



Andrew Harding,
Chief executive Iron Ore
20 June 2013

We are an organization that cares about our people's needs both at work and at home, supporting our business's overall goal of achieving zero harm.

We aim to be industry leaders in health, safety, environmental and community performance. Our belief is that quality engagement with contractors, suppliers, customers, communities and government regarding our strategies and plans is essential to building robust relationships and is fundamental to our long term success.

Through effective leadership we continuously strive to improve our HSECQ performance and our success requires shared dedication and active participation by each of us.

We will endeavour to meet our commitments by:

- Making sure no one is harmed or hurt while they are at work
- Living and working by the standards of conduct defined in "The Way We Work"
- Communicating the vision of our business, linked to our annual plan priorities
- Contributing to the health and well-being of local communities
- Being open and transparent with local stakeholders, respecting their culture and diversity and considering their interests in the company's management decisions
- Recognizing our customers' needs with product and pricing options
- Ensuring the service and technical support we are providing to our suppliers and customers is responsive, fair, courteous and timely
- Identifying climate change improvement solutions through dedicated optimization work programmes
- Prioritizing research and implementation programmes through technology to reduce impacts to land, enhancing our contribution to biodiversity and improving our efficiency in water and energy use
- Identifying and managing business risk and fully implementing business resilience capability
- Ensuring leadership encourages effective employee, contractor, supplier and community participation in achieving our goals
- Implementing and improving systems to identify, control and monitor HSECQ risks across the business
- Providing and developing adequate resources and expertise to manage HSECQ performance
- Reporting regularly to all stakeholders on our performance and seek their feedback to further improve HSECQ

This policy shall be communicated to all Iron Ore group employees, service providers and internal and external stakeholders and made available to the public.

