Overview

The Water Resources Management Division in the Department of Municipal Affairs and Environment, is responsible for water resources management as per provisions of the Environmental Protection Act and the Water Resources Act.

The Water Resources Management Division:

- Operates and maintains hydrometric, climate and water quality networks
- Acts as a lead government agency in drinking water • quality monitoring and reporting
- Regulates public water and wastewater systems •
- Manages groundwater resources
- Regulates alterations of water bodies •
- Manages allocation of water use and grants water . rights
- Conducts water use studies for all sectors
- Provides flood forecasts & hurricane season flood alerts
- Provides operator education, training and • certification to water and wastewater operators
- Participates in environmental assessments .
- Coordinates the Dam Safety Program and dam . inventory
- Conducts hydrological modelling studies & climate . change flood risk mapping studies
- Acts as climate change lead for water resources .
- Offers programs to protect, enhance, conserve, develop, control and effectively utilize the water resources of Newfoundland and Labrador

The Division has four sections, each headed by senior professionals with extensive expertise in water resources management. We employ engineers, scientists, technicians and clerical staff.

"We protect and promote a healthy and natural **Environment.**"

How to reach us:

St. John's - Headquarters

Department of Municipal Affairs & Environment 4th Floor Confederation Bldg, West Block PO Box 8700 St. John's NL A1B 4J6 Phone: 709.729.2563 Fax: 709.729.0320

Grand Falls-Windsor - Regional Office

Department of Municipal Affairs & Environment Provincial Building 3 Cromer Avenue Grand Falls-Windsor NL A2A 1W9 Phone: 709.292.4997 Fax: 709.292.4365

Corner Brook - Regional Office

Department of Municipal Affairs & Environment 9th Floor Sir Richard Squires Bldg 84 Mount Bernard Ave. PO Box 2006 Corner Brook NL A2H 6J8 Phone: Drinking Water: 709.637.2542 Operator Training: 709.637.2035 Community Water: 709.637.2034 Water Quality: 709.637.2431 709.637.2541 Fax:

Happy Valley-Goose Bay - Regional Office

Department of Municipal Affairs & Environment 163 Hamilton River Road PO Box 3014 Stn B Happy Valley-Goose Bay NL AOP 1EO Phone: 709.896.7981/5542

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Email: water@gov.nl.ca Web: https://www.mae.gov.nl.ca/waterres/



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Water Resources Management Division — *What We Do:*

Water Rights, Investigations, and Modelling Section

Evaluates water use proposals and **issues** water use licences for domestic, commercial and industrial uses

Coordinates review and approval of any proposed alterations to bodies of water

Assesses and investigates public complaints and flooding events

Maintains on-line Registry of Water Rights

Conducts continuous water use **monitoring** and **reporting**

Evaluates referrals to determine water related licences and permits required for proposed activities

Develops **regulations, policies,** and **guidelines** for water planning and management

Provides **technical services** - locally, nationally, & internationally

Provides floodplain management, permits, climate change flood studies, flood forecasting and flood response

Evaluates proposals and issues permits for proposed developments in designated floodplain areas

Develops and implements Water Resources Management tools, software, GIS and systems

Maintains, analyzes and distributes water resources **data**

Develops legislation, regulations, policies & guidelines

Supports Environmental Permitting System and the Multi-Barrier Strategic Action Plan approach for drinking water safety

Manages and uses remote sensing & GIS

Drinking Water & Wastewater Section

Oversees the province's **Multi-Barrier Strategic Action Plan** for drinking water safety

Monitors and reports on drinking water quality

Issues approvals for the **design**, **construction**, **operation** and **maintenance** of community water and wastewater systems

Develops **regulations, policies, and guidelines** for drinking water and wastewater

Oversees designation of **Protected Public Water Supply Areas (PPWSAs)** including regulatory permits, inspections and investigations

Provides education seminars, hands-on training and certification for water and wastewater operators including operation of three Mobile Training Units (MTUs) to provide on-site training

Coordinates the **Dam Safety Program** and **dam inventory**

Water Agreements Section

Coordinates and maintains activities under Water Quality, Climate and Hydrometric Agreements with federal government and industry partners

Collects, analyzes and reports on **ambient** water quality data: physical and chemical properties, benthic macroinvertebrates and blue-green algae

Operates and maintains the **Real-Time Water Quality Monitoring Network,** including station setup and maintenance, data collection, management and reporting

Reports on baseline water quality, variability and trends - tools include the **Canadian Water Quality Index, Risk Based Assessments** and **Data Trend Analysis**

Operates, assesses and maintains hydrometric and climate data collection networks

Conducts research and development into innovative technology for water quality monitoring and reporting

Develops **special studies** to address water quality issues

Groundwater Section

Administers groundwater resources as part of the Water Resources Act and Well Drilling Regulations

Issues well drillers' licences

Issues permits for constructing **non-domestic wells** for public and semi-public water use

Oversees Wellhead Protection Program, including issuing permits

Conducts groundwater studies

Inspects and collects water quality samples from public water supply wells

Develops **policies and guidelines** to protect groundwater resources

Reviews **Groundwater Assessment Studies** for new subdivision developments using individual groundwater wells for drinking water supplies

To access **real-time data** for water quality, hydrometric and climate stations: https://www.mae.gov.nl.ca/wrmd/ADRS/v6/Graphs_List.asp For Outreach and Educational Resources, please visit our website: https://www.mae.gov.nl.ca/waterres/outreach/index.html