# Questions For Newfoundland and Labrador Basic Literacy Edits/Comments to S Jones Draft of June 1 <br> <br> Evaluation of Basic Literacy/ABE Level 1 Programs <br> <br> Evaluation of Basic Literacy/ABE Level 1 Programs <br> Newfoundland and Labrador <br> Survey Of Learners 

Note to interviewers: \%PROGRAM\% should be replaced by the name of the particular program in which the respondent participated.

## IntroductionIntroduction

Hello, may I speak with (name)?
If respondent is not home, ask for a good time to call back and record on the call sheet
If person answering is not respondent, and asks who is calling and why, say $\boldsymbol{x}$ has been selected for a survey.

If they ask what the survey is about say we are afraid we cannot substitute anyone else in the house for this survey.

Hello, my name is $\qquad$ . I am with a company called Goss Gilroy. We are doing some work for the Department of Education. They have asked us to talk to people who have been involved in literacy programs. They are trying to help make improvements in the programs available for people. We have been told by \%PROGRAM\% that you participated in their program.

The questions will take about 20 minutes. Your participation in this interview is voluntary. It will not affect any program in which you are involved in or plan to be involved in. Your responses will be kept confidential. You will not be identified in any reports we prepare.

Would you mind talking to me about your experience with this \%PROGRAM\%? Would now be a good time for you?

## Notes:

If he/she indicates participation in a different literacy program, take note of the program name and proceed to enlist their participation in survey.

If he/she did not attend any literacy program, thank them and end the call.
If respondent refuses, thank him/ her and end the call.

If respondent asks to get back to us, our phone number is local 754-2065 and toll free 1-800-289-1407.

1. When did you start \%PROGRAM\%? (ENTER ON CONTROL SHEET) (IF DO NOT REMEMBER ASK TOTAL TIME SPENT IN PROGRAM

Number of Months ______

1. Month $\qquad$ Year $\qquad$
2. Don't know
3. Refused
4. Are you still participating in \%PROGRAM\%? (ENTER ON CONTROL SHEET)
5. Yes SKIP TO 6
6. No
7. Refused
8. When did you last attend \%PROGRAM\%?
9. Month $\qquad$ Year $\qquad$
10. Don't know
11. Refused
12. Did you complete $\%$ PROGRAM $\%$ ?
13. Yes

SKIP TO 6
2. No
98. Don't know

SKIP TO 6
99. Refused

SKIP TO 6
5. Can you tell me why you did not find it possible to complete \%PROGRAM\%?
6. How many days a week did you usually spend in \%PROGRAM\%?

1. $\qquad$ days
2. Don't know
3. Refused
4. How many hours a day did you usually spend in \%PROGRAM\%?
5. $\qquad$ hours
6. Don't know
7. Refused

NOTE: FROM 6 AND 7 ESTIMATE HOURS PER WEEK $\qquad$ hours
8. So that would make about $\qquad$ hours per week. Is this right?

1. Yes
2. No (ASK CORRECT NUMBER OF HOURS PER WEEK) $\qquad$
3. Don't know
4. Refused
5. Is this the only adult basic education or literacy program you have attended?
6. Yes
7. No
8. Don't know

## 99. Refused

10. The next few questions have to do with how satisfied you were with your experience at \%PROGRAM\%

Would you say you were really satisfied, sort of satisfied or not satisfied at all with each of the following:
a) The time of day the program was offered
b) The number of days a week the program was offered
c) The place where the program was offered (building, rooms)
d) The distance you traveled to get to the program
e) The teaching/tutoring
f) The books and other materials used
g) The total time you spent (or expect to spend) in the program overall

1. Really satisfied
2. Sort of satisfied
3. Not at all satisfied - ASK REASON
4. Refused
5. Really satisfied
6. Sort of satisfied
7. Not at all satisfied - ASK REASON
8. Refused
9. Really satisfied
10. Sort of satisfied
11. Not at all satisfied - ASK REASON
12. Refused
13. Really satisfied
14. Sort of satisfied
15. Not at all satisfied - ASK REASON
16. Refused
17. Really satisfied
18. Sort of satisfied
19. Not at all satisfied - ASK REASON
20. Refused
21. Really satisfied
22. Sort of satisfied
23. Not at all satisfied - ASK REASON
24. Refused
25. Really satisfied
26. Sort of satisfied
27. Not at all satisfied - ASK REASON
28. Refused
h) The support and encouragement you had from family and friends
29. Really satisfied
30. Sort of satisfied
31. Not at all satisfied - ASK REASON
32. Refused
i) The support and encouragement you had from other organizations (e.g. social services)
33. Really satisfied
34. Sort of satisfied
35. Not at all satisfied - ASK REASON
36. Refused
37. Was the amount of work required of you in the program: (READ)
38. Too much
39. Too little
40. Just about right
41. Don't know DON'T READ
42. Refused

DON'T READ
12. Did the coordinator or instructor/tutor ask you what you would like to study in the program?

1. Yes
2. No
3. Don't know
4. Refused
5. Was \%PROGRAM\% what you expected it to be?
6. Yes

SKIP TO 15
2. No
98. Don't know

SKIP TO 15
14. How was it different from what you expected? (PROBE FOR WHETHER THE DIFFERENCE WAS POSITIVE OR NEGATIVE)

1. $\qquad$
2. Don't know
3. Refused
4. Why did you decide to attend \%PROGRAM\%? (PROBE FOR WHAT RESPONDENT WANTED TO GET OUT OF THE PROGRAM.)
5. $\qquad$
6. Don't know
7. Refused

IF STILL IN PROGRAM (SEE CONTROL SHEET), SKIP TO 17
16. Were you able to do that (get what you wanted from the program)?

1. Yes
2. No
3. Don't know
4. Refused

SKIP TO 19

SKIP TO 18
SKIP TO 19
SKIP TO 19
17. Have you made progress towards this? (get what you wanted from the program)

1. Yes
2. No
3. Don't know

SKIP TO 19
SKIP TO 18
SKIP TO 19
99. Refused
18. Why were you not able to do that?

1. $\qquad$
2. Don't know

SKIP TO 20
99. Refused

SKIP TO 20
19. Suppose you had a friend who didn't know about \%PROGRAM\%. He wanted to know how \%PROGRAM\% has helped you. What is something you could tell him about to show how the program has helped you?

1. $\qquad$
2. Don't know
3. Refused
4. What was most useful about \%PROGRAM\% that helped you in working towards/reaching your goal?
5. $\qquad$
6. Don't know
7. Refused
8. Did you have any problems or concerns that made it difficult to study while in the \%PROGRAM\%?
9. Yes
10. No

SKIP TO 24
98. Don't know

SKIP TO 24
99. Refused

SKIP TO 24
22. Could you tell me what these problems or concerns were?

1. $\qquad$
2. Don't know
3. Refused
4. Is there anything that could have helped you with these?
5. $\qquad$
6. Don't know
7. Refused
8. Did attending \%PROGRAM\% create any extra financial needs for you?
9. Yes
10. No
11. Don't know
12. Refused

SKIP TO 26
SKIP TO 26
SKIP TO 26
25. Could you tell me the kinds of things you needed extra money for while in the program?

1. $\qquad$
2. Don't know
3. Refused
4. Were you able to cope financially during the program?
5. Yes
6. No
7. Don't know
8. Refused

## IF STILL IN PROGRAM (SEE CONTROL SHEET), SKIP TO 31

27. Since you left \%PROGRAM\%, have you participated in (READ)
28. Adult Basic Education (ABE)
29. Skill Training
30. Neither

## SKIP TO 32

98. Don't Know

SKIP TO 32
99. Refused

SKIP TO 32
28. How did you find the move to this other program? Was it: (READ)

1. Very easy
2. Sort of easy
3. Difficult
4. Very Difficult
5. Don't know

SKIP TO 32
99. Refused

SKIP TO 32
29. What made it like this (response to 28 )?

1. $\qquad$
2. Don't know
3. Refused
4. What could have helped make the move easier?
5. $\qquad$
6. Don't know
7. Refused

## SKIP TO 32

31. Do you plan on doing more courses after \%PROGRAM\%?
32. Yes (PROMPT FOR TYPE OF COURSE)
33. No
34. Don't know
35. Refused
36. Now I have a few questions about your activities before you attended \%PROGRAM\% What was the highest grade you attended in the regular school system?
37. Grade 6 or less
38. Grade 7
39. Grade 8
40. Grade 9
41. Grade 10
42. Grade 11
43. Grade 12
44. Other $\qquad$
45. Don't know
46. Refused

IF RESPONSE ABOVE (QUESTION 32) IS GRADE 11 OR 12, ASK
33. Did you graduate from high school?

1. Yes

SKIP TO 35
2. No
98. Don't know
98. Refused
34. What is the main reason you stopped your schooling when you did? (DO NOT READ)

1. $\qquad$
2. Don't know
3. Refused
4. Had enough education
5. Did not like school (bored)
6. Did not do well in school
7. Advised to leave school by counselor or teacher
8. Personal illness or disability
9. School not available
10. Had to work/financial reasons
11. Wanted to work/learn a trade
12. Parental family reasons (help family business, illness at home)
13. Own family reasons (marriage, pregnancy)
14. Joined military
15. Other
16. When you were in regular school did you ever get any extra help with reading?
17. Yes
18. No

SKIP TO 37
98. Don't know

SKIP TO 37
99. Refused SKIP TO 37
36. When did you first receive that help?

1. Grade 1
2. Later in elementary school
3. Grades 7-9
4. High school
5. Don't know
6. Refused

## 37. IF RESPONDENT IS STILL IN PROGRAM AND THERE FOR LESS THAN TWO MONTHS (SEE CONTROL SHEET) SKIP TO 40

Now I am going to ask you about some things people do with reading and I would like you to tell me how easily you could do each of them before starting \%PROGRAM\% and how easily you can do them now.

## ASK THE FOLLOWING - IN FACE TO FACE INTERVIEWS SHOW INTERVIEWEE AN EXAMPLE OF EACH OF THE TYPES OF READING

a) How easily could you read signs and notices in a grocery store

| i) Before \%PROGRAM\%? ii) Now? (READ) | iii) Do you ever do this? |  |
| :--- | :--- | :--- |
| (READ) |  |  |
| 1. Easily SKIP TO iii) | 1. Easily | 1. Yes |
| 2. With some help | 2. With some help | 2. No |
| 3. With a lot of help | 3. With a lot of help | 98. Don't know |
| 4. Not at all | 4. Not at all SKIP TO b) | 99. Refused |
| 98. Don't know | 98. Don't know |  |
| 99. Refused | 99. Refused |  |

b) How easily could you fill out an entry form for a contest
i) Before \%PROGRAM\%?
ii) Now? (READ)
iii) Do you ever do this?
(READ)

1. Easily SKIP TO iii)
2. With some help
3. With a lot of help
4. Not at all
5. Don't know
6. Refused
7. Easily 1. Yes
8. With some help
9. No
10. With a lot of help
11. Not at all SKIP TO c)
12. Don't know
13. Refused
14. Don't know
15. Refused
c) How easily could you read instructions on medicine labels, if you had not taken the medicine before
i) Before \%PROGRAM\%?
ii) Now? (READ)
iii) Do you ever do this?
(READ)
16. Easily SKIP TO iii)
17. Easily
18. Yes
19. With some help
20. With some help
21. No
22. With a lot of help
23. With a lot of help
24. Don't know
25. Not at all
26. Not at all SKIP TO d)
27. Refused
28. Don't know
29. Don't know
30. Refused
31. Refused
d) How easily could you find information in the yellow pages of the telephone book
i) Before \%PROGRAM\%?
ii) Now? (READ)
iii) Do you ever do this?
(READ)
32. Easily SKIP TO iii)
33. With some help
34. Easily
35. Yes
36. With a lot of help
37. With some help
38. No
39. Not at all
40. With a lot of help
41. Don't know
42. Don't know
43. Not at all SKIP TO e)
44. Refused
45. Refused
46. Don't know
47. Refused
e) How easily could you read a letter from a relative or friend
i) Before \%PROGRAM\%?
ii) Now? (READ)
iii) Do you ever do this?
(READ)
48. Easily SKIP TO iii)
49. Easily
50. Yes
51. With some help
52. With some help
53. With a lot of help
54. Not at all SKIP TO f)
55. No
56. With a lot of help
57. Don't know
58. Not at all
59. Don't know
60. Refused
61. Refused
62. Refused
f) How easily could you read an article in the newspaper
i) Before \%PROGRAM\%?
ii) Now? (READ)
iii) Do you ever do this?
(READ)
63. Easily SKIP TO iii)
64. Easily
65. Yes
66. With some help
67. With a lot of help
68. With some help
69. With a lot of help
70. Not at all SKIP TO 39)
71. No
72. Not at all
73. Don't know
74. Don't know
75. Refused
76. Refused
77. What are some other things you can read or write now that you could not do very well before being in \%PROGRAM\%?
78. 
79. Don't know
80. Refused
81. Now I am going to ask you about some things people do with numbers and I would like you to tell me how easily you could do each of them before starting \%PROGRAM\% and how easily you can do them now.

## ASK THE FOLLOWING - IN FACE TO FACE INTERVIEWS SHOW INTERVIEWEE AN EXAMPLE OF EACH OF TYPE OF MATH

a) If you had to buy a tablecloth and wanted to measure the length and width needed
i) Before \%PROGRAM\%? (READ)
ii) Now? (READ)

1. Easily SKIP TO b)
2. Easily
3. With some help
4. With some help
5. With a lot of help
6. With a lot of help
7. Not at all
8. Don't know
9. Not at all
10. Don't know
11. Refused
12. Refused
b) If you know how much one loaf of bread costs and needed to figure out how much two loaves will cost
i) Before \%PROGRAM\%? (READ)
ii) Now? (READ)
13. Easily SKIP TO c)
14. Easily
15. With some help
16. With a lot of help
17. With some help
18. Not at all
19. With a lot of help
20. Don't know
21. Not at all
22. Refused
23. Don't know
24. Refused
c) If you bought three different items at a store, and wanted to figure out the total cost of the bill
i) Before \%PROGRAM\%? (READ)
25. Easily SKIP TO d)
26. With some help
27. With a lot of help
28. Not at all
29. Don't know
30. Refused
ii) Now? (READ)
31. Easily
32. With some help
33. With a lot of help
34. Not at all
35. Don't know
36. Refused
d) If you know the price of a pair of shoes at a store and needed to figure out how much the $15 \%$ tax will be
i) Before \%PROGRAM\%? (READ)
ii) Now? (READ)
37. Easily SKIP TO 42)
38. With some help
39. Easily
40. With a lot of help
41. With some help
42. Not at all
43. Don't know
44. With a lot of help
45. Not at all
46. Refused
47. Don't know
48. Refused

## SKIP TO 42

40. Now I am going to ask you about some things people do with reading and I would like you to tell me how easily you could do each of them before starting \%PROGRAM\%.

## ASK THE FOLLOWING - IN FACE TO FACE INTERVIEWS SHOW INTERVIEWEE AN EXAMPLE OF EACH OF THE TYPES OF READING

a) How easily could you read signs and notices in a grocery store
i) Before \%PROGRAM\%? (READ)
ii) Do you ever do this?

1. Easily
2. Yes
3. With some help
4. No
5. With a lot of help
6. Don't know
7. Not at all
8. Refused
9. Don't know
10. Refused
b) How easily could you fill out an entry form for a contest
i) Before \%PROGRAM\%? (READ)
ii) Do you ever do this?
11. Easily
12. With some help
13. With a lot of help
14. Not at all
15. Don't know
16. Refused
17. Refused
18. Yes
19. No
20. Don't know
21. Refused
c) How easily could you read instructions on medicine labels, if you had not taken the medicine before
i) Before \%PROGRAM\%? (READ)
ii) Do you ever do this?
22. Easily
23. With some help
24. Yes
25. With a lot of help
26. No
27. Not at all
28. Don't know
29. Refused
30. Don't know
31. Refused
d) How easily could you find information in the yellow pages of the telephone book
i) Before \%PROGRAM\%? (READ) ii) Do you ever do this?
32. Easily
33. Yes
34. With some help
35. No
36. With a lot of help
37. Don't know
38. Not at all
39. Refused
40. Don't know
41. Refused
e) How easily could you read a letter from a relative or friend
i) Before \%PROGRAM\%? (READ)
42. Easily
43. With some help
44. With a lot of help
45. Not at all
46. Don't know
47. Refused
ii) Do you ever do this?
48. Yes
49. No
50. Don't know
51. Refused
f) How easily could you read an article in the newspaper
i) Before \%PROGRAM\%? (READ) ii) Do you ever do this?
52. Easily
53. With some help
54. With a lot of help
55. Not at all
56. Don't know
57. Refused
58. Yes
59. No
60. Don't know
61. Refused
62. Now I am going to ask you about some things people do with numbers and I would like you to tell me how easily you could do each of them before starting \%PROGRAM\%.
a) If you had to buy a tablecloth and wanted to measure
the length and width needed
63. Easily
64. With some help
65. With a lot of help
66. Not at all
67. Don't know
68. Refused
b) If you know how much one loaf of bread costs and needed to figure out how much two loaves will cost
c) If you bought three different items at a store, and wanted to figure out the total cost of the bill
69. Easily
70. With some help
71. With a lot of help
72. Not at all
73. Don't know
74. Refused
75. Easily
76. With some help
77. With a lot of help
78. Not at all
79. Don't know
80. Refused
d) If you know the price of a pair of shoes at a store and needed to figure out how much the $15 \%$ tax will be
81. Easily
82. With some help
83. With a lot of help
84. Not at all
85. Don't know
86. Refused
87. Now I want to ask you some questions about reading that you might do.

How often does the newspaper come out in your area?

1. Daily
2. Weekly
3. Other
4. Don't know
5. Refused
6. How often do you read the newspaper?
7. Every day
8. Weekly
9. From time to time
10. Never

SKIP TO 47
98. Don't know SKIP TO 47
99. Refused SKIP TO 47
44. Do you read the newspaper more than when you began \%PROGRAM\%?

1. Yes
2. No
3. About the same
4. Don't know
5. Refused
6. Do you find it easier to read the newspaper compared to before you were in \%PROGRAM\%?
7. Yes
8. No
9. About the same
10. Don't know
11. Refused
12. When you read a newspaper, what parts do you usually read? (READ)

| a) Front page | 1. Yes | 2. No | 98. Don't know | 99. Refused |
| :--- | :--- | :--- | :--- | :--- |
| b) Sports | 1. Yes | 2. No | 98. Don't know | 99. Refused |
| c) Buy and sell ads | 1. Yes | 2. No | 98. Don't know | 99. Refused |
| d) TV listings | 1. Yes | 2. No | 98. Don't know | 99. Refused |
| e) Comics | 1. Yes | 2. No | 98. Don't know | 99. Refused |
| f) Entertainment news | 1. Yes | 2. No | 98. Don't know | 99. Refused |

47. How far from your home is the nearest public library? (RESPONSE MAY BE EITHER IN DISTANCE OR TIME TO DRIVE)

NOTE TO INTERVIEWER: ACCEPT ANSWER AND CODE AS

1. Very close

2
2. Reasonable distance

3 3. Not close
98. Don't know
99. Refused
48. How often do you visit a public library? (READ)

1. Never
2. Once in a while
3. Often
4. Don't know

SKIP TO 50
(LESS THAN ONCE A MONTH)
(MORE THAN ONCE A MONTH)
99. Refused
49. Do you visit the library more often than you did before you were in \%PROGRAM\%?

1. Yes
2. About the same
3. Less than before
4. Don't know
5. Refused
6. Are you currently working (READ)
7. In a paid job
8. As a volunteer
9. Both
10. Neither

SKIP TO 55
99. Refused
(DON'T READ) SKIP TO 55
51. How important is reading to your current job? (READ)

1. Very important
2. Somewhat important

1 3. I don't have to read for my current job
98. Don't know
(DON'T READ)
98. Refused
(DON'T READ)
52. Do you think being able to read better would allow you to find a better job?

1. Yes
2. No
3. Don't know
4. Refused
5. How important is working with numbers to your current job? (READ)
6. Very important
7. Somewhat important
8. I don't have to work with numbers for my current job
9. Don't know (DON'T READ)
10. Refused (DON'T READ)
11. Do you think being able to work better with numbers would allow you to find a better job?
12. Yes
13. No
14. Don't know
15. Refused

## SKIP TO 57

55. Do you think being able to read better would allow you to find a job?
56. Yes
57. No
58. Don't know
59. Refused
60. Do you think being able to work better with numbers would allow you to find a job?
61. Yes
62. No
63. Don't know
64. Refused
65. Now I have a few final questions about yourself

Would you mind telling me which of the following age groups you are in?

1. Under 25
2. 25 to 45
3. 45 Plus
4. Don't know
5. Refused
6. Are you single or married/in a partnership?
7. Single
8. Married/in a partnership
9. Don't know
10. Refused
11. Do you have any dependent children living at home with you? ( may need to clarify this includes children under age 18 or with a disability, still at school)
12. Yes - number $\qquad$
13. No
14. Don't know
15. Refused

## 60. RECORD GENDER

1. Male
2. Female
3. Don't know

That is all the questions I have. Is there any thing else you would like to say about \%PROGRAM\% or your experience in going back to continue your education?

Thank you very much for talking to me today.

