

Scope:

The program will deliver a scoring tool to gauge the progression of a department’s IM Program.

Unlike the IMCAT program which involved extensive materials gathering, interviews and analysis the IMSAT program is designed to be a self-assessment tool that is delivered with the guidance and facilitation of OCIO’s IMSAT Coordinator and post completion support of the OCIO IM Advisory Services team.

The IMSAT will provide a score card based on indicators during the self-assessment. Each criterion will be rated using the table below.

LEVEL 5 TRANSFORMATIONAL	<ul style="list-style-type: none"> <input type="checkbox"/> IM Governance is integrated into overall corporate strategy, governance and business processes. <input type="checkbox"/> Management includes deliberate process optimization / improvement to meet external best practice performance.
LEVEL 4 MANAGED	<ul style="list-style-type: none"> <input type="checkbox"/> A formal IM Governance capacity exists and operates regularly. <input type="checkbox"/> IM legal and regulatory requirements are documented and proactively managed. <input type="checkbox"/> IM is integrated with business operations and business decisions on a routine basis. <input type="checkbox"/> IM policies and procedures (as described in the Level 3) are proactively managed using performance measures and metrics. <input type="checkbox"/> IM performance and results are tracked and overseen by senior management.
LEVEL 3 DEFINED	<ul style="list-style-type: none"> <input type="checkbox"/> IM meets minimum requirements to satisfy the Department’s legal and regulatory requirements. <input type="checkbox"/> Policies and procedures are defined, and can be used repeatedly, with roughly repeatable outcomes, although all outcomes are not necessarily consistent. <input type="checkbox"/> There is basic management oversight of IM.
LEVEL 2 IN DEVELOPMENT	<ul style="list-style-type: none"> <input type="checkbox"/> Management considers that IM can impact on the Department, and a more defined IM program will be beneficial. <input type="checkbox"/> IM programs will not meet some legal or regulatory requirements. <input type="checkbox"/> IM practices are ill defined and still largely ad hoc in nature. <input type="checkbox"/> IM works adequately in a few program areas of the Department.
LEVEL 1 SUB-STANDARD	<ul style="list-style-type: none"> <input type="checkbox"/> IM concerns are either not addressed at all, or are addressed in a very ad hoc manner. <input type="checkbox"/> IM programs have not yet assessed legal or regulatory requirements. <input type="checkbox"/> IM and the Department’s response to IM are ad hoc, localized, reactive and chaotic.

IMSAT Score Card:

The Score Card is a summary representation of the criterion listed in the IMSAT and is organized as per the table below. Each item is presented with a target level to achieve and compared to the actual level assessed.

1	MANAGEMENT FRAMEWORK	TRAGET	ASSESED
1			
1.1	IM Governance		
1.2	IM Compliance		
1.3	IM Policies and Standards		
1.4	IM Organization		
1.5	IM Program Plan		
2	CORE IM CAPABILITY		
2.1	Content and Standard Documents		
2.2	Classification System		
2.3	Management of Access		
2.4	Records Retention and Disposition Schedules (RRDSs)		
2.5	Inventory		
2.6	Storage		
2.7	Location and Movement		
2.8	Archive and Disposal		
2.9	Information Protection and Security		
2.10	IM Program Sustainability		
3	ENABLERS		
3.1	IM Facilities		
3.2	Information Technology		
3.3	IM Human Resources		
3.4	IM Training and Awareness		
4	MONITORING VERIFYING IM		
4.1	Monitoring and Reviewing IM Performance and Compliance		

The IMSAT is not designed to provide proposed project details or recommendations. Each section is cross referenced with supporting materials already in place to assist in increasing the individual criterion score and ultimately the overall score. See the sample cross references table below.

Sample Cross References:

Section 1.1 IM Governance

ISO 15489 - 1	Article 6.3 - Responsibilities
ISO 15489 - 2	Article 2.3.2 (a) – Authorities and responsibilities within the organization
IM Guideline	1.1 IM Governance, Accountability and Organization (http://www.ocio.gov.nl.ca/ocio/im/practitioners/guideline_docs/1_1_Governance.pdf)
IMCAT Standard Project	2 - Departmental IM Governance