

Home Heating Supplement Program (Furnace and Stove Oil)
Frequently Asked Questions
Updated July 16, 2026

For information: (709)729-4645 or 1-844-729-4645 or oilssupplement@gov.nl.ca

1. What is the Home Heating Supplement?

The Home Heating Supplement is a one-time payment provided to eligible households that directly incur costs for the purchase of furnace or stove oil to heat their principal residence in Newfoundland and Labrador.

2. How do I receive the supplement?

Eligible individuals or families must apply for the supplement by completing and submitting an application form and providing invoices for the purchase of **at least 250 litres** of furnace or stove oil for the period from January 1, 2026 to December 31, 2026. Invoices must be in the name and address of the applicant or the applicant's spouse or common law partner.

3. How do I submit my application?

For more efficient processing, applicants are encouraged to submit their application electronically through the following webpage: [HHSP Online](#)

If the preference is to submit an application through the mail, it can be mailed to:
Home Heating Supplement Program
Department of Finance
P.O. Box 8700
St. John's, NL A1B 4J6

If you require assistance in completing the application, please contact the number(s) listed above.

4. Where can I obtain a copy of the application form?

A copy of the application form can be obtained from the Department of Finance's website: [HHSP Application Form](#)

A paper copy of the application form can be obtained from the following:

- the Department of Finance and the SeniorsNL office in St. John's; and,
- throughout the province at all Department of Jobs, Growth and Rural Development offices, all Government Service Centre locations (except Springdale and Lewisporte) and the Newfoundland and Labrador Public Libraries.

5. Is the supplement income tested?

Yes. Eligible households will receive a maximum supplement of \$500, where adjusted family income for 2025 is \$100,000 or less. A partial supplement is available to households with adjusted family income for 2025 of more than \$100,000 but less than or equal to \$150,000, with a minimum supplement of \$200.

6. How much money will I get?

The amount you receive is based on your 2025 adjusted family income. You will receive the maximum benefit of \$500 if your adjusted family income is \$100,000 or less. The supplement amount is reduced on a sliding scale for adjusted family income of more than \$100,000 but less than \$150,000, with a minimum payment of \$200. Some examples are provided below.

2025 Adjusted Family Income	Supplement Amount
< \$100,000	\$500
\$110,000	\$440
\$120,000	\$380
\$130,000	\$320
\$140,000	\$260
\$150,000	\$200

7. I didn't file an income tax return last year. Can I send you my pay stubs instead?

No. Income will be verified with your 2025 tax return filed with the Canada Revenue Agency so your tax return must be filed prior to submitting an application. We cannot accept any other documentation to confirm your 2025 income. Additionally, by filing your tax return with the Canada Revenue Agency, you may be eligible for other tax credits and benefits that you only receive once your tax return is filed.

8. What is meant by adjusted family income?

For most people, adjusted family income is the net income (Line 23600 of the income tax return) of the applicant plus, if applicable, the net income of that applicant's spouse or common law partner.

9. If I have a roommate, is that person included in determining my family income?

Adjusted family income is the net income (Line 23600 of the income tax return) of the applicant plus, if applicable, the net income of that applicant's spouse or common law partner. It does not include the income of children or roommates. Only one person per household may apply for the supplement.

10. Are there any exceptions to the income threshold?

An applicant may qualify for the supplement even if their adjusted family income for 2025 exceeds \$150,000. Adjusted family income will be reduced in the following special circumstances:

- where a spouse has died, only the surviving spouse's income for the year will be used to determine eligibility;
- where a spouse resides in a long-term care facility, adjusted family income will be reduced by the amount paid to support the spouse in the long-term care facility. If the cost of long-term care is fully funded by a third party and no contributions are being made from the combined family income, then the cost of care cannot be deducted when calculating adjusted family income;

- where a person is enrolled in an Adult Basic Education (ABE) or skills training program, adjusted family income will be reduced by the amount of the payments in respect of the ABE or skills training program; and,
- where an individual becomes divorced or separated, only the individual's income will be used to determine eligibility.

Appropriate documentation will be required to support a claim under these special circumstances.

11. Is there a deadline to submit an application for the Home Heating Supplement program?

The deadline for submitting applications is January 15, 2027. Late applications will not be accepted.

12. Can a homeowner submit more than one application for the supplement?

Only one person per household may apply for the supplement. **Where an amount paid under this benefit program is determined to be an overpayment, the applicant is responsible for repayment and the Government of Newfoundland and Labrador may take necessary action to recover such amounts.**

13. What supporting documentation is required to receive my supplement?

In addition to a signed application form, the applicant must provide furnace or stove oil invoices for any month from January 1, 2026 to December 31, 2026 in the name and address (street name and number) of the applicant or the applicant's spouse or common law partner. These invoices must verify the purchase of at least 250 litres of furnace or stove oil during that time.

14. Does the purchase of 250 litres of furnace or stove oil have to be on one invoice?

No, it can be one invoice or several invoices which substantiate the purchase of 250 litres of furnace or stove oil from January 1, 2026 to December 31, 2026.

15. How will I receive my supplement?

If an applicant currently receives their personal income tax refund or GST/HST credit by direct deposit from the Canada Revenue Agency, payment of their Home Heating Supplement will be by direct deposit into that same bank account. Otherwise, they will receive payment by cheque.

16. How will I know if I am approved for the supplement?

Once your application is approved, a payment will be processed as outlined above. We hope to have applications processed within 10 weeks of when they are received. The volume of applications received may impact this time frame.

To ensure the most efficient processing time, please make sure your application is complete. This includes:

- Providing a copy of your invoice for the purchase of furnace or stove oil which should include the delivery address.
- Signing your application.
- Double-checking that the social insurance number provided is correct.

17. How will you obtain my banking information?

When you sign your application, you are giving the CRA permission to release your bank account information which they currently have on file for the direct deposit of your income tax refund and GST/HST credit to the department. This bank account information will be used to deposit your Home Heating Supplement directly into that same bank account. The CRA will provide this information electronically to the department and all information will be kept confidential.

18. Can I make changes to my bank account information? Can the Department of Finance update my banking information?

Changes to your banking information must be made directly with the Canada Revenue Agency and should be completed prior to submitting your application. Details on how to change your banking information can be found at: <https://www.canada.ca/en/revenue-agency/services/about-canada-revenue-agency-cra/direct-deposit.html> .

The Department of Finance does not have the ability to update your direct deposit information.

19. Can I provide my bank account information directly to the Department of Finance to receive my supplement by direct deposit?

No, this is not possible at this time. The Department of Finance does not have the ability to accept bank account information directly from applicants to facilitate direct deposit.

20. If my application is submitted without proper documentation or required signatures, will it be processed?

An incomplete application without proper documentation or signatures may result in the form being returned and payment being delayed. Original signatures are required to process an application. Please ensure a current telephone number is included with your application.

21. How can I check to see when my application will be processed?

All applications are processed in the order received. For an update on the status of your application, call the program office at 709-729-4645 or toll free at 1-844-729-4645.

22. How long will it take to have my application processed?

Most applications should be processed within 10 weeks from the date they are received. The volume of applications and the number of incomplete applications received may impact this time frame.

23. Why does it take up to 10 weeks to get the supplement? I need the money now.

Applications are processed in the order they are received and based on past programs, we anticipate a large volume of applications at the beginning of the program. Processing time is also required to verify fuel receipts and income.

To ensure the most efficient processing time, please make sure your application is complete. This includes:

- Providing a copy of your invoice for the purchase of furnace or stove oil which should include the delivery address.
- Signing your application.
- Double-checking that the social insurance number provided is correct.

24. Where do I get my 2025 income tax return? How is my income verified?

Income is verified with the Canada Revenue Agency (CRA). When you sign your application form, you are giving the CRA authorization to release this information to the Department of Finance. Applicants must have their 2025 income tax return filed with the CRA prior to submitting an application. However, you are not required to provide your tax return with your application for the supplement.

25. Why do I have to provide invoices for the purchase of furnace oil or stove oil from January 2026 to December 2026 with my application?

Eligibility for the supplement requires that residents directly incur a cost to heat their **principal residence**. The department must have verifiable documents that show that a cost was incurred by the resident.

26. My spouse died and the oil bill is in my spouse's name. Will you accept that?

Invoices must be in the name and address of the applicant or the applicant's spouse. If your spouse has died, those invoices can be used to substantiate the purchase of oil for the supplement.

27. My furnace or stove oil invoice is in another person's name and that other person moved to another province. Do I still qualify?

The Home Heating Supplement requires that invoices be provided in the name of the applicant, or the applicant's spouse or common law partner. Consequently, unless the invoice is in your name or your spouse's name, you are not eligible for the supplement.

28. Am I eligible for the supplement if I heat my home with electric heat, propane or wood?

No. The Home Heating Supplement only applies to households heating their homes with furnace or stove oil.

29. Am I eligible for the supplement if I heat my home partially with oil?

To qualify for the supplement, applicants must provide invoices for the purchase of 250 litres of furnace or stove oil dated between January 1, 2026 and December 31, 2026.

30. I'm a renter in a single dwelling house and I pay my own utilities. Am I eligible for the supplement?

To qualify for the supplement, applicants must provide invoices for the purchase of 250 litres of furnace or stove oil dated between January 1, 2026 and December 31, 2026. If the house is your **principal residence** and you can provide the required documentation, then you would be eligible for the supplement.

31. I'm a tenant in an apartment building and I pay my own utilities. Am I eligible for the supplement?

To qualify for the supplement, applicants must provide invoices for the purchase of 250 litres of furnace or stove oil dated between January 1, 2026 and December 31, 2026. If the apartment is your **principal residence** and you can provide the required documentation, then you would be eligible for the supplement.

32. If heat is included in my rent, am I eligible for the supplement?

Households where heat is included in the rent, as well as fully subsidized Newfoundland and Labrador Housing units, are not eligible for the supplement unless invoices to substantiate the minimum purchase of furnace or stove oil can be provided as outlined above.

33. I rent my house, can I receive the supplement?

The supplement is only available for a person's **principal residence**.

34. I own a house that is rented with three apartments. Can I claim the entire house?

You can only receive one supplement for each household where it is the person's **principal residence**.

35. Will the supplement be available again in the winter?

At this time, the Home Heating Supplement is a one-time payment being made in 2026. Any extension of the program will be announced in the following year's budget.

36. I am a condo owner and the condo corporation pays the oil bill. Am I eligible for the supplement?

To qualify for the supplement, condo owners must provide proof of purchase of the stove or furnace oil by the corporation and proof of billing to the condo residents (owners).

37. I purchase my home heating fuel through a retailer and do not have copies of the original invoices provided at the time of purchase. How can I qualify for the supplement?

An applicant must provide furnace or stove oil invoices for any month from January 1, 2026 to December 31, 2026 in the name and address of the applicant or the applicant's spouse or common law partner. These invoices must verify the purchase of at least 250 litres of furnace or stove oil during that time. To obtain the required documentation, contact the retailer from which you purchased the furnace or stove oil to request copies of invoices or a receipt for the related purchases.

38. I operate a business in my home and use home heating fuel to heat my home and business space. The fuel invoice is in the business name. Do I qualify for the supplement?

The Home Heating Supplement requires that invoices be provided in the name of the applicant, or the applicant's spouse or common law partner. Consequently, if the invoice is in the business name, you are not eligible for the supplement. An invoice in the business name implies that the fuel is an expense of the business.

39. I own two properties. The first is located in the city where I work and the second is located in a town close to my extended family. I spend as much time as possible at the second property. Am I eligible to apply for the supplement for my second property?

Eligibility for the supplement requires that residents directly incur a cost to heat their **principal residence**. A principal residence is the individual's permanent home, normally located close to an individual's workplace. An individual (or married couple) can have only one principal residence at any one point in time. Refer to the Information Bulletin – Guidance in Determining Principal Residence [[Information Bulletin](#)]. When the eligibility of a principal residence is in question, an applicant may be requested to provide additional documentation to support their application and related principal residence.