

## mcp newsletter

March 18, 2022

22-06

**TO: ALL PHYSICIANS AND DENTISTS**

**RE: UPDATE TO SUPPORTED REQUIREMENTS FOR TELECLAIM – MCP'S  
ELECTRONIC BILLING SOFTWARE**

In consultation with the Office of the Chief Information Officer, the Medical Care Plan is advising of an update to the minimum supported requirements for Teleclaim, MCP's Electronic Billing Software for Providers. Effective immediately, MCP Operations can only continue to provide Teleclaim support to PCs running a Windows operating system of Windows 10 or higher.

TeleClaim software can still operate using Windows XP and Windows 7. However, MCP Operations may not be able to provide successful support for these versions.

Questions related to the content of this Newsletter should be directed to MCP Operations at (709) 729-4357.
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