

## Government of Newfoundland and Labrador Department of Health and Community Services

## **MEMO**

May 8, 2020

TO: ALL DENTISTS

FROM: DR. ED WILLIAMS

RE: NEW VIRTUAL EXAMINATION CODES

Two new codes have been developed to address services provided remotely by dentists for emergency appointment requests:

86999 - Examination: Virtual. Remote gathering of information relating to a dental emergency. To include medical as well as dental history for children covered under the Children's Dental Health Plan.

85999 - Examination: Virtual. Remote gathering of information relating to a dental emergency. To include medical as well as dental history for patients eligible under the Adult Dental Program.

Effective date is March 18<sup>th</sup>, 2020 and this code will remain in effect until such time as the Public Health directives allow for re-opening of dental offices (NL Covid-19 Alert Level 3).

Claims will be honoured retroactive to March 18<sup>th</sup>, 2020.

The fee for both codes is \$42.00.

Billing frequency is limited to once per patient and not per provider.

Patients seen subsequently will be eligible for the usual diagnostic services to include x-rays and eligible treatment. However, an additional exam will not be covered.

Rules of eligibility will reflect those currently in effect under the provincial Dental Health Plan.

For those patients who have paid out-of-pocket, reimbursement will require a completed Request for Reimbursement Form and paid in full receipt.