

2. INTRODUCTION

The purpose of the Newfoundland and Labrador Prescription Drug Program (NLPDP) Provider Guide is to provide information regarding the Program and to outline billing policies for Providers to follow in the claiming process for Pharmaceutical Services supplied to eligible Beneficiaries.

In addition to the information supplied in this Guide, Providers shall abide by all applicable federal and provincial legislation, regulations, by-laws and standards of practice governing the practice of Pharmacy.

The NLPDP Provider Guide outlines:

- Information on the NLPDP,
- NLPDP contact information,
- Instructions for claiming for Pharmaceutical Services, and
- A reference for the billing policies of the NLPDP

The Program recognizes that pharmacists and dispensing physicians may use professional judgment when providing Pharmaceutical Services. However, claims submitted to the Program must be in accordance with the policies and procedures outlined in this Guide.