

MEDICAL CONSULTANTS' COMMITTEE

ACTIVITY REPORT

2013-2014

Table of Contents

1.0	Message from the Chairperson.....	page 2
2.0	Committee Overview.....	page 3
	2.1 Mandate.....	page 4
	2.2 Primary Client.....	page 4
	2.3 Values.....	page 4
3.0	Report on Performance 2013-2014.....	page 6
	3.1. Vision.....	page 6
	3.2. Mission.....	page 6
	3.3. Annual Objectives 2013-2014.....	page 7

1.0 Message from the Chairperson

I am pleased to provide the *2013-2014 Activity Report* for the Medical Consultants' Committee (the committee) in accordance with the requirements of the *Transparency and Accountability Act* for a Category 3 Government Entity. This report addresses Government's strategic directions, as communicated by the Minister responsible and as deemed relevant to the work of this committee.

This Activity Report provides an overview of the committee and the extent to which planned results were met during the fiscal period covered by the report. As Chairperson of the committee, my signature below is indicative of the entire committee's accountability for the actual results reported herein.

Yours sincerely,



BLAIR FLEMING MD
Chairperson (Acting)
Medical Consultants' Committee

2.0 Committee Overview

The committee reviews the patterns of practice and billing procedures of physicians who submit claims to the Medical Care Plan (MCP) as well as the utilization of services by beneficiaries. The committee advises the Minister of Health and Community Services of its findings. The committee is a key component in the Department of Health and Community Services (DHCS) audit function. It can recommend recovery of funds billed in error and other corrective actions and serves to deter misbilling by fee-for-service physicians.

The committee consists of seven members, as follows:

- Three physicians appointed by the Minister of Health and Community Services from a list submitted by the Newfoundland and Labrador Medical Association. These members serve for a period of up to five consecutive years.
- A chartered accountant appointed by the Minister. This member serves for a period of up to five consecutive years.
- The Department's Director of Physician Services, Assistant Medical Director and Dental Director are ex officio members.

Committee membership during 2013-14 was as follows:

1. Dr. Blair Fleming MD, Assistant Medical Director, Department of Health and Community Services, Chairperson
2. Dr. Larry Alteen, Director of Physician Services, Department of Health and Community Services
3. Dr. Ed Williams DDS, Dental Director, Department of Health and Community Services
4. Dr. Daniel Hewitt, salaried General Practitioner
5. Dr. Robert Randell, Specialist
6. Dr. Richard Barter, non-salaried General Practitioner
7. Ms. Peggy Coady, Chartered Accountant

The committee meets when one or more medical billing audits have reached the stage where they are ready for review by the committee. Historically, it has met from one to four times a year. During 2013-14 the committee held its meeting at the Belvedere Building, 57 Margaret's Place in St. John's.

The committee is not required to prepare an audited financial statement. Administrative support and remuneration of the committee's members' expenses are provided by the Audit and Claims Integrity Division of the Department of Health and Community Services. In 2013-2014 the committee met once. Total expenses for the meeting held were as follows:

Per Diems	\$2625.00
Travel*	\$ 550.70
Food/Refreshments	<u>\$ 171.08</u>
Total	<u>\$3346.78</u>

*Committee members who reside outside the Northeast Avalon are reimbursed for travel and accommodation expenses in accordance with Government travel policy. Dr. Daniel Hewitt and Dr. Robert Randell were eligible in 2013-14.

2.1 Mandate

The committee is established pursuant to Sections 14 and 15 of the Medical Care Insurance Physicians and Fee Regulations under the *Medical Care Insurance Act, 1999*. The duties and responsibilities of the committee include providing advice to the Minister as follows:

- Review the patterns of practice and billing procedures of participating physicians and the utilization of services by beneficiaries.
- Where the committee concludes that no corrective action is warranted beyond notification to the physician of a finding that a deviant pattern or unacceptable billing practice exists, that notification may be given or authorized by the committee.
- Recovery of funds or other disciplinary or investigative action may be recommended by the committee to the Minister.

2.2 Primary Client

The primary client of the committee is the Minister responsible for the Department of Health and Community Services.

2.3 Values

The following values are considered to be important to the Department of Health and Community Services. The committee has adopted the Department's values. The Department's values are reflected daily as employees fulfil their roles and responsibilities in serving their clients. They are a key element of the Department's culture.

Professionalism

Each person is qualified and competent, and supported in their work through a culture that encourages continuing education and employee development.

Excellence

Each person makes decisions based on the best evidence available and follows proven best practices to ensure individual and departmental performance is maintained at the highest possible standard.

Transparency and Accountability

Each person takes their responsibilities to their clients seriously and contributes to a culture of openness and transparency in decision-making and reporting.

Collaboration

Each person engages others, both within and external to the Department, in a positive manner, respectful of others and their different perspectives.

Privacy

Each person manages and protects information related to persons/families/organizations/communities and the department appropriately.

3.0 Report on Performance 2013-2014 *

3.1 Vision

The committee supported the vision of the Department of Health and Community Services. The committee worked to ensure the financial integrity of a key component of the health care system based on the belief that proper stewardship of public funds added strength to the Department's efforts to realize its vision.

The vision of the Department of Health and Community Services is for individuals, families and communities to achieve optimal health and well being.

3.2 Mission

The committee's mandate was not broad enough to develop a separate Mission; therefore the Departmental Mission was adopted. The following is the mission from the Department's and the committee's 2011-2014 respective plans:

By March 31, 2017, the Department of Health and Community Services will have provided leadership to support an enhanced health care system that effectively serves the people of the province and helps them achieve optimal health and well-being.

The committee contributed to improved accountability and stability in the delivery of health and community services within available resources. By reviewing patterns of practice and billing procedures of participating physicians and the utilization of services by beneficiaries, the committee utilized information to make decisions and in turn, the results from their review provided further evidence for improvements in physician billing practice and health system planning.

*Note: For a complete version of the Department's and Medical Consultants' Committee 2011-2014 plans, which contains the above vision and mission, contact the Department of Health and Community Services Tel: 709-729-4984 or email: healthinfo@gov.nl.ca or visit <http://www.health.gov.nl.ca/health/publications> .

Annual Objective 2013-2014

Over the course of the three year period from the beginning of fiscal 2011-2012 to the end of fiscal 2013-2014, the committee met at least once each year and reviewed cases prepared by the Audit and Claims Integrity Division of the Department of Health and Community Services. In so doing, this committee engaged in a form of performance measurement/monitoring which is one of the focus areas of the Provincial Government's strategic direction for 2011-2014. It extended the Provincial Government's ability to ensure the prudent use of public resources which supported the strategic direction of "Accountability and Stability in the Delivery of Health and Community Services".

In the 2011-14 planning cycle, the defined mandate of the Committee resulted in the annual objectives remaining the same for each fiscal year. As well, there was little if any variation in the manner in which the committee contributed to the DHCS strategic directions. While the volume of work or number of reviews may vary, each review encompassed the patterns of practice and billing procedures of participating physicians and the utilization of services by beneficiaries. The committee worked to fulfil the following annual objective:

By March 31, 2014, the committee will have reviewed the patterns of practice and billing procedures of participating physicians and the utilization of services by beneficiaries in cases prepared by the Audit and Claims Integrity Division of the Department of Health and Community Services.

Measure: Reviews completed

Indicators 2013-2014 Planned Activity	Actual Activity in 2013-2014
Number of cases forwarded by the Audit and Claims Integrity Division of the Department of Health and Community Services.	By the end of the 2013-2014 fiscal year, the committee received three MCP billing audits on three fee-for-service physicians from the Audit and Claims Integrity Division.
Number of completed reviews of MCP billing audits on fee-for-service physicians.	The committee completed review of two MCP billing audits on two fee-for-service physicians. A total of \$71,624.36 was recovered. One billing audit of one fee-for-service physician was carried over to 2014-15.
Yearly reports provided	In 2013-2014, the committee submitted an annual performance-based activity report for the previous fiscal year (2012-2013) year.
Met a minimum of once annually	The committee met once in 2013-2014.

Discussion of Results (2013-2014):

Cases prepared by the Audit and Claims Integrity Division were subjected to reviews by a Medical Auditor, Management and the Medical Consultant to Audit. The committee's work represented an additional level of record review of the patterns of practice and billing procedures of participating physicians and the utilization of services by beneficiaries which added further credibility to audit findings. The committee reviewed all evidence presented by the Audit and Claims Integrity Division and recommended recovery of funds billed in error and other corrective actions that served to deter misbilling by all fee-for-service physicians. This focused review contributed to the prudent use of public resources and increased accountability and stability in the delivery of health and community services.