Session Name
Session Name
Health Forum_Mount Pearl_2014dec02
Date Created
Active Participants
Total Participants
Date Created
12/2/2014 3:39:09 PM
Active
99

Average Score
Questions
. 28

## Results by Question

1. The Health Authority region where I live is... (Demographic Assignment)

|  | Responses |  |  |
| :---: | ---: | ---: | :---: |
|  | Percent | Count |  |
| Labrador - Grenfell | $0.00 \%$ | 0 |  |
| Western | $1.25 \%$ | 1 |  |
| Central | $2.50 \%$ | 2 |  |
|  | Eastern | $96.25 \%$ |  |
| Totals | $100 \%$ | 77 |  |
|  |  | $\mathbf{8 0}$ |  |
|  |  |  |  |

2. My age is: (Demographic Assignment)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| <18 | 2.41\% | 2 |
| 19-24 | 2.41\% | 2 |
| 25-34 | 10.84\% | 9 |
| 35-44 | 14.46\% | 12 |
| 45-54 | 27.71\% | 23 |
| 55-64 | 31.33\% | 26 |
| 65-74 | 9.64\% | 8 |
| 75+ | 1.20\% | 1 |
| Totals | 100\% | 83 |

3. Today, I am here as a (Demographic Assignment)

4. The community in which llive has ____ people. (Demographic Assignment)

| <500 | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 3.57\% | 3 |
| 501-2000 | 1.19\% | 1 |
| 2001-5000 | 8.33\% | 7 |
| 5001-10000 | 8.33\% | 7 |
| 10000+ | 78.57\% | 66 |
| Totals | 100\% | 84 |

5. How would you describe your knowledge of the primary health care services offered in or near your community? (Multiple Choice)

|  | Responses |  |
| ---: | ---: | ---: |
|  | Percent |  |
| Good | Count |  |
| Fair | $65.88 \%$ | 56 |
| Poor | $27.06 \%$ | 23 |
| Totals | $7.06 \%$ | 6 |
|  | $\mathbf{1 0 0 \%}$ | $\mathbf{8 5}$ |
|  |  |  |

6. Which area(s) is of most interest to you? (select all that apply) (Multiple Choice - Multiple Response)

| Chronic disease management Mental health and addictions | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 14.72\% | 39 |
|  | 16.98\% | 45 |
| Dementia care | 7.55\% | 20 |
| Healthy living | 20.75\% | 55 |
| Aging | 13.58\% | 36 |
| Primary health care accessibility | 20.75\% | 55 |
| Other | 5.66\% | 15 |
| Totals | 100\% | 265 |


|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Family doctor | 37.50\% | 75 |
| Emergency department | 5.00\% | 10 |
| Walk-in /medical clinic | 4.00\% | 8 |
| Nurse | 5.50\% | 11 |
| Nurse practitioner | 4.00\% | 8 |
| Allied health care provider | 7.00\% | 14 |
| Pharmacist | 14.50\% | 29 |
| Optometrist | 9.50\% | 19 |
| Other | 13.00\% | 26 |
| Totals | 100\% | 200 |


| Service not available in the area Inconvenient hours | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Weighted Count |
|  | 6.39\% | 122 |
|  | 13.83\% | 264 |
| me to obtain appointment too long | 27.71\% | 529 |
| Vaited too long in the waiting room | 14.35\% | 274 |
| : of consistency in health providers | 11.94\% | 228 |
| Cost | 3.30\% | 63 |
| Jblems (too far to travel/ Weather) | 4.24\% | 81 |
| the available health care provider | 6.60\% | 126 |
| Other | 6.65\% | 127 |
| have not experienced any barriers | 4.98\% | 95 |
| Totals | 100\% | 1909 |

9. Can you access most routine healthcare services close to/ near where you live? (Multiple Choice)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Yes | 73.17\% | 60 |
| No | 21.95\% | 18 |
| Unsure | 4.88\% | 4 |
| Totals | 100\% | 82 |

10. Have you had difficulty accessing any of the following (select all that apply)? (Multiple Choice - Multiple Response)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Family doctor | 21.64\% | 37 |
| Emergency department | 19.30\% | 33 |
| Walk in /medical clinic | 14.62\% | 25 |
| Nurse | 2.34\% | 4 |
| Nurse practitioner | 6.43\% | 11 |
| Allied health care provider | 15.79\% | 27 |
| Pharmacist | 1.17\% | 2 |
| Optometrist | 5.85\% | 10 |
| I have experienced no difficulty | 12.87\% | 22 |
| Totals | 100\% | 171 |

11. Finding my way through the primary health care system is: (Multiple Choice)

12. I have acceptable access to primary healthcare providers when I need them. (Multiple Choice)

| Strongly agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 8.33\% | 7 |
| Agree | 34.52\% | 29 |
| Neutral | 10.71\% | 9 |
| Disagree | 33.33\% | 28 |
| Strongly disagree | 13.10\% | 11 |
| Totals | 100\% | 84 |

13. Would you communicate via email with your provider if it meant you could get questions or issues addressed quickly? (Multiple Choice)

|  | Responses |  |  |
| :---: | ---: | ---: | :---: |
|  | Percent |  |  |
| Yes | Count |  |  |
|  |  | $80.49 \%$ |  |
| No | $9.76 \%$ | 66 |  |
|  | Unsure | $8.54 \%$ |  |
| Idon't use email | $1.22 \%$ | 8 |  |
| Totals | $100 \%$ | 1 |  |
|  |  | 82 |  |
|  |  |  |  |

14. Would you be willing to have routine telephone checkups with your provider rather than always having to book an appointment? (Multiple Choice)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| yes | 63.41\% | 52 |
| No | 26.83\% | 22 |
| Unsure | 9.76\% | 8 |
| Totals | 100\% | 82 |

15. Would you be comfortable receiving the majority of your routine care from a nurse practitioner instead of a doctor? (Multiple Choice)

| Yes | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 65.85\% | 54 |
| No | 23.17\% | 19 |
| Unsure | 9.76\% | 8 |
| already do | 1.22\% | 1 |
| Totals | 100\% | 82 |

16. Primary health care provides me with the necessary support to maintain a healthy lifestyle. (Multiple Choice)

| Strongly agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 3.70\% | 3 |
| Agree | 25.93\% | 21 |
| Neutral | 24.69\% | 20 |
| Disagree | 29.63\% | 24 |
| Strongly disagree | 16.05\% | 13 |
| Totals | 100\% | 81 |

17. Over the past year, I have talked to a primary healthcare provider about: (Multiple Choice - Multiple Response)

18. Do your PHC providers connect you with the supports in the community you need for staying well? (Multiple Choice)

| All of the time Most of the time | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 6.49\% | 5 |
|  | 28.57\% | 22 |
| Some of the time | 50.65\% | 39 |
| None of the time | 14.29\% | 11 |
| Totals | 100\% | 77 |

19. Which supports/services do you need to help you stay healthy? (Select top 3) (Priority Ranking)

| y groups provide physical activities | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Weighted Count |
|  | 14.73\% | 270 |
| y of healthy food (reduce the cost) | 17.18\% | 315 |
| rvices and ways to manage stress | 18.06\% | 331 |
| and environment and healthy food | 6.11\% | 112 |
| co-ordinated approach to services | 22.53\% | 413 |
| cess to allied health professionals | 15.82\% | 290 |
| are - rural doctors (less turn over) | 5.56\% | 102 |
| Totals | 100\% | 1833 |

20. My primary health care providers communicate well with each other regarding my care (Multiple Choice)

| Strongly agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 7.58\% | 5 |
| Agree | 18.18\% | 12 |
| Neutral | 24.24\% | 16 |
| Disagree | 21.21\% | 14 |
| Strongly disagree | 16.67\% | 11 |
| I do not know | 12.12\% | 8 |
| Totals | 100\% | 66 |

21. Over the past 3 years, have you received the majority of your primary health care from the same provider(s)? (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Yes | 80.00\% | 56 |
| No | 17.14\% | 12 |
| Unsure | 2.86\% | 2 |
| Totals | 100\% | 70 |

22. I have had enough support from primary health care providers to help me manage my health concerns. (Multiple Choice)

| Strongly agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 13.24\% | 9 |
|  | 38.24\% | 26 |
| Neutral | 7.35\% | 5 |
| Disagree | 19.12\% | 13 |
| Strongly disagree | 5.88\% | 4 |
| I haven't needed such support | 16.18\% | 11 |
| Totals | 100\% | 68 |

23. Which of these changes should Newfoundland and Labrador focus on first? (select 3) (Priority Ranking)

| ore continuity of care \& personnel nity support services and outreach | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Weighted Count |
|  | 11.87\% | 222 |
|  | 15.45\% | 289 |
| 24 hour access | 6.52\% | 122 |
| $\downarrow$ health awareness and education | 12.94\% | 242 |
| \| proved recruiting/retention in rural | 2.03\% | 38 |
| nurse practitioners, family doctors | 10.80\% | 202 |
| to adoptimplement best practices | 7.43\% | 139 |
| j on preventative health measures | 18.24\% | 341 |
| Re-think fee for service approach | 7.75\% | 145 |
| Support to navigate the system | 6.95\% | 130 |
| Totals | 100\% | 1870 |

24. Overall I would describe the quality of today's discussions as... (Multiple Choice)

25. Ifeel that today's topic wasdiscussed from various perspectives/points of view (Multiple Choice)

| Strongly agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 20.75\% | 11 |
| Agree | 50.94\% | 27 |
| Neutral | 11.32\% | 6 |
| Disagree | 15.09\% | 8 |
| Strongly disagree | 1.89\% | 1 |
| Totals | 100\% | 53 |

26. Today's session was well paced (Multiple Choice)

| Strongly agree Agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 15.69\% | 8 |
|  | 43.14\% | 22 |
| Neutral | 23.53\% | 12 |
| Disagree | 13.73\% | 7 |
| Strongly disagree | 3.92\% | 2 |
| Totals | 100\% | 51 |

27. I feel I was heard today (Multiple Choice)

| Strongly agree Agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 36.84\% | 21 |
|  | 45.61\% | 26 |
| Neutral | 10.53\% | 6 |
| Disagree | 3.51\% | 2 |
| Strongly disagree | 3.51\% | 2 |
| Totals | 100\% | 57 |

28. IBELIEVE that today's inputffeedback from me and other participants will be considered by the Department of Health and Community Services. (Multiple Choice)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Strongly agree | 19.61\% | 10 |
| Agree | 43.14\% | 22 |
| Neutral | 21.57\% | 11 |
| Disagree | 9.80\% | 5 |
| Strongly disagree | 5.88\% | 3 |
| Totals | 100\% | 51 |

