#### **Session Name**

Health Forum\_Mount Pearl\_2014dec02

Date CreatedActive ParticipantsTotal Participants12/2/2014 3:39:09 PM99

Average Score Questions 0.00% 28

# **Results by Question**

1. The Health Authority region where I live is... (Demographic Assignment)

	Responses		
	Percent	Count	
Labrador – Grenfell	0.00%	0	
Western	1.25%	1	
Central	2.50%	2	
Eastern	96.25%	77	
Totals	100%	80	

#### 2. My age is: (Demographic Assignment)

	Responses		
	Percent	Count	
<18	2.41%	2	
19-24	2.41%	2	
25-34	10.84%	9	
35-44	14.46%	12	
45-54	27.71%	23	
55-64	31.33%	26	
65 -74	9.64%	8	
75+	1.20%	1	
Totals	100%	83	

# 3. Today, I am here as a (Demographic Assignment)

	Responses		
	Percent	Count	
Citizen	10.71%	9	
Patient	13.10%	11	
Caregiver of a patient	4.76%	4	
Health Care Professional	33.33%	28	
Academic/Researcher	9.52%	8	
Other	28.57%	24	
Totals	100%	84	

4. The community in which I live has \_\_\_\_\_ people. (Demographic Assignment)

	Responses		
	Percent Count		
<500	3.57%	3	
501- 2000	1.19%	1	
2001-5000	8.33%	7	
5001-10000	8.33%	7	
10000+	78.57%	66	
Totals	100%	84	

5. How would you describe your knowledge of the primary health care services offered in or near your community? (Multiple Choice)

	Responses		
	Percent	Count	
Good	65.88%	56	
Fair	27.06%	23	
Poor	7.06%	6	
Totals	100%	85	

6. Which area(s) is of most interest to you? (select all that apply) (Multiple Choice - Multiple Response)

	Responses	
	Percent	Count
Chronic disease management	14.72%	39
Mental health and addictions	16.98%	45
Dementia care	7.55%	20
Healthy living	20.75%	55
Aging	13.58%	36
Primary health care accessibility	20.75%	55
Other	5.66%	15
Totals	100%	265

### 7. Who helps you manage your health? (select all that apply) (Multiple Choice - Multiple Response)

	Responses		
	Percent	Count	
Family doctor	37.50%	75	
Emergency department	5.00%	10	
Walk-in /medical clinic	4.00%	8	
Nurse	5.50%	11	
Nurse practitioner	4.00%	8	
Allied health care provider	7.00%	14	
Pharmacist	14.50%	29	
Optometrist	9.50%	19	
Other	13.00%	26	
Totals	100%	200	

## 8. What are the top 3 barriers you experience when accessing primary health care? (Priority Ranking)

	Responses		
	Percent	Weighted Count	
Service not available in the area	6.39%	122	
Inconvenient hours	13.83%	264	
me to obtain appointment too long	27.71%	529	
Vaited too long in the waiting room	14.35%	274	
of consistency in health providers	11.94%	228	
Cost	3.30%	63	
oblems (too far to travel/ Weather)	4.24%	81	
the available health care provider	6.60%	126	
Other	6.65%	127	
have not experienced any barriers	4.98%	95	
Totals	100%	1909	

### 9. Can you access most routine healthcare services close to/ near where you live? (Multiple Choice)

	Responses		
	Percent	Count	
Yes	73.17%	60	
No	21.95%	18	
Unsure	4.88%	4	
Totals	100%	82	

10. Have you had difficulty accessing any of the following (select all that apply)? (Multiple Choice - Multiple Response)

	Responses		
	Percent	Count	
Family doctor	21.64%	37	
Emergency department	19.30%	33	
Walk in /medical clinic	14.62%	25	
Nurse	2.34%	4	
Nurse practitioner	6.43%	11	
Allied health care provider	15.79%	27	
Pharmacist	1.17%	2	
Optometrist	5.85%	10	
I have experienced no difficulty	12.87%	22	
Totals	100%	171	

#### 11. Finding my way through the primary health care system is: (Multiple Choice)

	Responses		
	Percent	Count	
Easy	9.30%	8	
Somewhat easy	27.91%	24	
Somewhat difficult	29.07%	25	
Difficult	24.42%	21	
Impossible	9.30%	8	
Totals	100%	86	

## 12. I have acceptable access to primary healthcare providers when I need them. (Multiple Choice)

	Responses	
	Percent	Count
Strongly agree	8.33%	7
Agree	34.52%	29
Neutral	10.71%	9
Disagree	33.33%	28
Strongly disagree	13.10%	11
Totals	100%	84

13. Would you communicate via email with your provider if it meant you could get questions or issues addressed quickly? (Multiple Choice)

	Responses	
	Percent	Count
Yes	80.49%	66
No	9.76%	8
Unsure	8.54%	7
I don't use email	1.22%	1
Totals	100%	82

14. Would you be willing to have routine telephone checkups with your provider rather than always having to book an appointment? (Multiple Choice)

	Responses	
	Percent	Count
Yes	63.41%	52
No	26.83%	22
Unsure	9.76%	8
Totals	100%	82

15. Would you be comfortable receiving the majority of your routine care from a nurse practitioner instead of a doctor? (Multiple Choice)

	Responses	
	Percent	Count
Yes	65.85%	54
No	23.17%	19
Unsure	9.76%	8
I already do	1.22%	1
Totals	100%	82

#### 16. Primary health care provides me with the necessary support to maintain a healthy lifestyle. (Multiple Choice)

	Responses	
	Percent	Count
Strongly agree	3.70%	3
Agree	25.93%	21
Neutral	24.69%	20
Disagree	29.63%	24
Strongly disagree	16.05%	13
Totals	100%	81

#### 17. Over the past year, I have talked to a primary healthcare provider about: (Multiple Choice - Multiple Response)

	Responses	
	Percent	Count
Developing a healthy lifestyle	16.38%	29
Reducing alcohol or drug use	1.69%	3
Illness Prevention	9.60%	17
Treatment and care of an illness	27.12%	48
s for managing a chronic condition	16.95%	30
Ways to handle stress	16.38%	29
Other	9.60%	17
nary health care provider this year	2.26%	4
Totals	100%	177

18. Do your PHC providers connect you with the supports in the community you need for staying well? (Multiple Choice)

	Responses	
	Percent	Count
All of the time	6.49%	5
Most of the time	28.57%	22
Some of the time	50.65%	39
None of the time	14.29%	11
Totals	100%	77

# 19. Which supports/services do you need to help you stay healthy? (Select top 3) (Priority Ranking)

	Responses	
	Percent	Weighted Count
y groups provide physical activities	14.73%	270
y of healthy food (reduce the cost)	17.18%	315
rvices and ways to manage stress	18.06%	331
and environment and healthy food	6.11%	112
co-ordinated approach to services	22.53%	413
cess to allied health professionals	15.82%	290
are – rural doctors (less turn over)	5.56%	102
Totals	100%	1833

20. My primary health care providers communicate well with each other regarding my care (Multiple Choice)

	Responses	
	Percent	Count
Strongly agree	7.58%	5
Agree	18.18%	12
Neutral	24.24%	16
Disagree	21.21%	14
Strongly disagree	16.67%	11
I do not know	12.12%	8
Totals	100%	66

21. Over the past 3 years, have you received the majority of your primary health care from the same provider(s)? (Multiple Choice)

	Responses	
	Percent	Count
Yes	80.00%	56
No	17.14%	12
Unsure	2.86%	2
Totals	100%	70

22. I have had enough support from primary health care providers to help me manage my health concerns. (Multiple Choice)

	Responses	
	Percent	Count
Strongly agree	13.24%	9
Agree	38.24%	26
Neutral	7.35%	5
Disagree	19.12%	13
Strongly disagree	5.88%	4
I haven't needed such support	16.18%	11
Totals	100%	68

## 23. Which of these changes should Newfoundland and Labrador focus on first? (select 3) (Priority Ranking)

	Responses	
	Percent	Weighted Count
ore continuity of care & personnel	11.87%	222
nity support services and outreach	15.45%	289
24 hour access	6.52%	122
ıl health awareness and education	12.94%	242
proved recruiting/retention in rural	2.03%	38
nurse practitioners, family doctors	10.80%	202
to adopt/implement best practices	7.43%	139
s on preventative health measures	18.24%	341
Re-think fee for service approach	7.75%	145
Support to navigate the system	6.95%	130
Totals	100%	1870

#### 24. Overall I would describe the quality of today's discussions as... (Multiple Choice)

	Responses		
	Percent	Count	
Very good	52.38%	33	
Good	31.75%	20	
Fair	11.11%	7	
Poor	1.59%	1	
Very poor	3.17%	2	
Totals	100%	63	

#### 25. I feel that today's topic wasdiscussed from various perspectives/points of view (Multiple Choice)

	Responses		
	Percent Count		
Strongly agree	20.75%	11	
Agree	50.94%	27	
Neutral	11.32%	6	
Disagree	15.09%	8	
Strongly disagree	1.89%	1	
Totals	100%	53	

#### 26. Today's session was well paced (Multiple Choice)

	Responses		
	Percent	Count	
Strongly agree	15.69%	8	
Agree	43.14%	22	
Neutral	23.53%	12	
Disagree	13.73%	7	
Strongly disagree	3.92%	2	
Totals	100%	51	

#### 27. I feel I was heard today (Multiple Choice)

	Responses		
	Percent	Count	
Strongly agree	36.84%	21	
Agree	45.61%	26	
Neutral	10.53%	6	
Disagree	3.51%	2	
Strongly disagree	3.51%	2	
Totals	100%	57	

28. I BELIEVE that today's input/feedback from me and other participants will be considered by the Department of Health and Community Services. (Multiple Choice)

	Responses		
	Percent	Count	
Strongly agree	19.61%	10	
Agree	43.14%	22	
Neutral	21.57%	11	
Disagree	9.80%	5	
Strongly disagree	5.88%	3	
Totals	100%	51	