Homeowners who have experienced damage to their oil tanks during extreme weather or a natural disaster are encouraged to do the following:

- Contact the Emergency Operations Centre (EOC) at 1-888-395-5611, or their local Government Service Center (GSC) office. For a list of locations, go to http://www.gs.gov.nl.ca/department/contact.html#locations

- If it is possible and safe to do so, stop or reduce the leak. Try to collect any leaking oil and store it in suitable covered containers. If only a small amount of oil has leaked and very little soil has been contaminated you may be able to collect that soil and store it in covered containers. Once the area has been assessed by qualified persons, any necessary clean-up of the impacted site can begin. Treatment on site may be possible but removal of contaminated soil would be quite likely.

- Contact your heating oil provider or heating contractor or a Licensed Inspector for assistance.

- Contact the Spill Report Line at 1-800-563-9089.

- Have any leak temporarily sealed, if possible.

- Remove any heating oil from the leaking tank.

- Repair or replace any damaged part.

- Remediate any contaminated soil in the area.

- Replace any leaking tank, even one that has been temporarily sealed.

- Have a Licensed Inspector inspect any tank that appears to have been damaged or has shifted on its base to ensure it is safe to use. A tank that has shifted may be okay, but the associated product shut-off valve, the product line, the filter or some other part may have been damaged and may need to be repaired or replaced.

- Secure any existing or new tank to its foundation and/or the wall of the home to reduce the possibility of floating or shifting caused by high water or high winds. Any modifications should be assessed by a Licensed Inspector as it could affect the tank’s registration.