

**Government Renewal Initiative
St. John's (Waterford Valley High)
February 16, 2016**

Q1. Thinking of all of the thing government spends your money on to provide residents of the province with services, what are the three things that could be stopped in order to save money?
Regionalization of health services for example why make the expenditure for a new hospital in Springdale, when there are three hospitals in the area in Central
Currently patients have to go to hospital for methadone clinics urine tests, physicians should be required to handle the urine testing to take load off system
Stop paid over time and eliminate government over time in every government sector. If they can't get the work done in 40 hours then remove the person. Essential services not apply
Cut amount of sick leave for unions in the next negotiation. For it to work you have change it to paid leave system instead of sick leave, annual leave, family leave etc.
Cut funded pensions for MHAs with 8 years – unless they pay into it. Consider doubling the years to 16
Eliminate pensions [for] elected officials
Fund destination marketing organizations, 3-5 staff, believe \$250,000 a year to operate – this work could be done in the Department of Tourism
Stop outsourcing work that government could do. If government wants to have the staff then they should do the work. No accountability for government workers, a lot of waste due to poor productivity. Too many people checking on subcontracted work. Do their own internal reviews
Reduce and eliminate sub contracts in government departments. Government should take a look within and see where they could be leaner
Government supplies all school books for all income levels. That should end. Before there were exceptions social services and it should go back to that
Amount of social services is high in NL and government not finding ways to get people off the system. There is double dipping. You should have to be audited if you are on social assistance. Improve policing of social assistance
Centralization of services – four pharmacists on call for 4 hospitals in St. John's not needed, same for lab services, x-ray technicians
Centralized phone call intake for consultation processes for example telemedicine
Memorial University could be tightened up, professors don't retire because it is too good
Struggle a lot with this question because really don't have the information (i.e. what to cut)
Government has moved away from the core reason it is that, should refocus. For instance, internal training, Newfoundland and Labrador Liquor Corporation, think about what can be moved outside
Stop abortions as means to save money, savings could be redirected towards mental health services
Cut down full day kindergarten to half day kindergarten
Identify duplication of services, address where possible
Identify and tighten red tape internally that eat up a lot of resources
If cuts are going to be made, cut whole program
Stop helping business do things that they should be doing themselves. E.g. hiring civil servants , Ocean Choice International is flying out groundfish, this is being coordinated by a public servant
Access to information, if information is online everyone gets access
Focus on specific areas, e.g. the amount of care people get, the student/teacher ratio - target areas where we can improve

Layoffs should be done through attrition. Alteration is another method, done within federal public service, individuals essentially volunteer to go when opportunity/situation arises
Government needs to look at way it does business
Stop making community groups jump through as many hoops as they do, e.g. stop requiring expensive audits for small grants
Government needs to understand that community based groups are not a drain and they do create wealth and quality of life
Business, Tourism, Culture and Rural Development and Research and Development Corporation should be eliminated as they have built up the industry associations (Newfoundland & Labrador Oil & Gas Industries Association, Newfoundland and Labrador Environmental Industry Association, etc.) essentially a cycle. Focus on targeted credits or fund matching to support innovation and venture capital funds. Ireland has taken this approach. Strip out Business, Tourism, Culture and Rural Development and Research and Development Corporation, and use the industry associations for what they are meant to do. More efficient
Move towards more equal or lower pay amongst civil servants and political staff
Salary reduction
Recognize efficiencies using existing metrics (home care hours)
Online motor vehicle registration. It's done in other provinces, kiosks
Generally, doing as much registration as possible online – e.g. salmon licenses, business licenses, automate whatever you can
Stop spending money to keep people in hospital when they are not sick. Do home care where possible. It is more expensive to have people stay in hospital vs. care at home. We are older than most Canadians – need a better home support program. \$750 a day to stay in hospital. Costs just to get triaged – think about the number of people who go to emerg for minor issues. Cost benefit analysis
Worst place to be when you are sick is in hospital. If people are going to be at home, set up so they can be at home
Think about more licensed practical nurses. Think about what is necessary in rural areas. Communities want the same services as town
We can no longer afford so many local service districts and they have the same medical services across the board. People need to understand that not every small community can have all the services. People need to be willing to have the conversation. Should have a hub of services in particular regions. Need regional services, need to support that. Norway did something similar
Costs of resettlement is high. Need to look at the communities that are 150 people or less. The quicker people move towards the Trans Canada, the more money we can save. Approach to resettlement right now is attrition
Some small communities may become vacation communities, but then people can take care of it themselves. People mentioned summer homes, where people expect to pay something
Resettlement – not enough infrastructure to support it. Mortgages are very high
Health care – there are areas that are crashing, so it is hard to cut. If you cut people with disabilities going to work, you run up other costs such as home care etc.
Need to stop wasting money in other areas and to focus on prevention. In order to prevent things, you need to put money into it
Need to get rid of unions
Stop changing the name of the departments

Employment programs – need to make sure that they are designed to get people jobs, not ones that are designed to give counselling. Stop wasting money on those programs
Management in government – someone gave an example where a program changed so that more forms were needed. Struggle to get government to recognize waste – government. Someone said there was no whistleblower legislation – they say people are afraid to use it
Need to look at the big numbers. Nalcor – outside \$760 million in the budget for offshore oil and gas investigation. Our royalties are down to \$655 million. We pay more investigating than to get in royalties. Government departments invest in the offshore in other ways. Research and Development Corporation has a budget of \$21 million, spends 17 in offshore. Why are we investigating?
Contrary viewpoint – we want to build our province from an industrial capacity. We need to choose between royalties and having a piece of the pie. Need to pay to play. Nalcor takes away the risk for companies in investigating seismic drilling. We need it to have a prolific industry. We need deep pockets to play in the game. Need it to keep our kids here
A lot of people in [the oil and gas] industry are making money and we are just adding to their profits. Do we want the jobs front loaded or back loaded? A difficult conversation. This is where unions come in
Need a fair share of royalties, need to find the sweet spot
One line budget item says \$760 without explanation [provide explanation]
The cost of education and health – with regards to education, we assimilated the schools and saved money – then we went from 26 boards down to 10 – if any fat within the system it was rendered out at that point. To add insult to a damaged item they went down from 10 boards to 1 – and the students are the ones that suffer for that – more than 35%+ teachers are dropping out of the system. With regards to paring down education – the only thing left is closing schools altogether
The education system has gone through a rendering process – library boards have gone through a revision – I think government should go through a process like they have done with education – go to other departments and do a similar rendering down and find out where the fat is
I don't think it's my job to nickel and dime the government – organizations who want to deliver a surplus should find new vision and new sources of revenue - if you nickel and dime you only end up with administration – it takes a vision, anything less than a vision will not result in success – invest in things that keep youth here and that's cultural enterprises and things like that – I agree, we need more dreamers
We cannot sustain further cuts in education – 77.5 teachers out of the system in the last year – in the previous year we lost the schools administrators allocation cut – the classrooms, the class sizes are up – teachers are stressed out – teachers are on overload, there's no question – education is right to the bone – I think government should absolutely reinstate the 2% HST - with the situation the way it is...re-instate the 2% maybe it needs to be a 3% - no further cuts to education, system can't sustain it
They put teachers back but then implemented Full Day Kindergarten [so there are still not enough teachers]
I can't answer your question and I can't answer it yet, because [of how] this question is worded – there's a huge difference between stopping, or reducing or decreasing – I'm all about bare bones, and getting things done – but there's got to be areas where things can be reduced or changed – there's all kind of differences – I grew up in a rural area around the bay – when I grew up the gym was very big – now there's only a fifth of the students – one teacher teaching 50 students makes sense economically...whereas 10 students doesn't
I would build on that – does government have the guts to do what needs to be done – there are 17 CNA campuses – in health care there is a facility in St Lawrence, Burin and Marystown [government needs to

make the necessary cuts]
Community organizations have to report in different ways for different departments – only get funding annually – not multi-year. And also organizations can deliver things more efficiently than bureaucracy
Initial investment allows vision – can't happen without initial investment
Someone who is homeless can cost up to or over 1000 dollars a day and now is housed with a family [look at interventions]
Recidivism is reduced by being involved in drama in correctional facilities – also go into people's homes and try to prevent [the cycle or incarceration]
[There was a study in the US that] look[ed] at kids in grade 2 who cannot read – from that they could predict how many prison cells they would need – put the resources down the line – education has been cut – teachers are burning out and killing themselves trying to provide special needs for these kids. Resources have to be there
We need to get back to the basics – the problem is now, we are letting the young people now...they have no fear of authority – their parents are coming in and intimidating the teacher – you should be able to grab Johnny by the ear and haul him out of the class – when all that started, we've gone totally in the wrong direction – the system is bogged down by too much red tape – you have to come up with a system to get rid of it
There's too much printing – everyone prints emails because they/ need a record – why not just set up a time to meet, we meet, and just keep a record of it as is? We're trying to turn into the Americans
Got to get back to the basics – it starts with education – you can still have the respect of the student without twisting his ear
I think Full Day Kindergarten is a wonderful idea, but its not going to be a wonderful idea if the resources aren't available to take care of it. We just had the inclusion process – that was never implemented with the proper resources – if we have Full Day Kindergarten it's going to cause problems – you have to rethink the inclusion process – we've got students with a whole range of conditions including ADD, Autism, etc. – teachers aren't sure if they can make it to June – the needs and behavioural issues in the classroom [are extreme]
Every kid with special needs, needs care, but with the spectrum that is there...they expect the teacher – they have 30+ kids and they expect [teachers] to deal with Asperger's and whatever else
Full Day Kindergarten was brought in to help the full time working people as a way to have daycare
My sense is that people are not expecting Full Day Kindergarten [so they won't mind if it's cut]
See, I disagree, I think the public is going to be upset if Full Day Kindergarten is not going to go ahead
If the planned operational cost \$30 Million a year? It doesn't seem like a very high number
I'm recently married, considering having a family – that said, I know lots of people my age digging themselves out of student loans....and the economy was bad for a long time...we came back and its been stacked against us [support young families]
[Implement a] freeze on new hires. No creation of new positions. Find efficiencies, make the best of people who are there
[Implement a] freeze on capital work projects.
Look at Muskrat falls and pull out of the project while we still can
We don't feel that the project was not budgeted for in the first place
The technology/energy of Muskrat Falls will be outdated by the time we get it
Suggestion that we are still optimistic about Churchill Falls even though it is quite old

Healthcare: when we talk efficiencies, how much money have we wasted getting outside consulting firms in telling us how to be efficient? We need to be talking to the front line – consultation – not bringing in outside consultants
Why are we bringing in outside consultants anyway when the talent and skill is here to do that work?
Look into how much money is put into marketing portfolios
NL Liquor Corporation does not need to be spending money on marketing – booze sells itself!
Let the companies promote their alcohol, not the NL Liquor Corporation
Some of the outpatient blood collection can be privatized
Looking at outside consultants coming in from outside. We are eating up a lot of money evaluating whether something is feasible. It's a stall tactic, political tactic
Even when we do need to bring in consultants, we need to be more critical about their processes and the waste – why aren't they better prepped?
Eliminate the banking of sick days and getting paid out for them – use it or lose it!
We have the resources within our systems to get people back to work, but managers who won't let [it happen. Decrease red tape]
Stop delivering basic services manually. If we can do banking online, why do we need to pick up the phone and talk to someone to get anything done? Drivers' licenses, other licenses could happen online
Anywhere we are not doing something it's because we don't have the software, not because legally or logistically we can't do it
Start building in the option to do these things online
Healthcare: understand that exams need to happen in person. But in this province we make people drive 2, 3, 10 hours to get a 5 minute examination and we're paying for driving and lodging costs. Where can we teleconference?
Insurance: our insurance pays for therapies, but we have to go see a doctor in order to get there, even though we know what we need and have the financial means to access it – it's generating billing for the General Practitioner but they don't even want to see us for the \$20 they get
Productivity of workers is also affected by needing to get a referral for 5 minutes we lose a whole day or half day just to go then see someone else
Needing to see a doctor for the referral has negative outcomes for everyone involved in the system
More investment in prevention – we're just putting band aids on everything. We're taking patients and throwing them out into the community – taking very sick patients and those we used to keep for 2 weeks we are only keeping for 2 days
Invest in social workers – we can get people back home instead of in long term and acute care facilities
Better homecare services are required
We need to create an environment for crisis is more costly than preventing it. Invest in front line before we invest in crisis management
Cut subsidies to corporations and large companies that don't follow through on the projects
Another option is penalties on companies who drop out of their contracts
Look at the school system as a whole and where we see schools underperforming in terms of enrollment we need to consolidate
MUN – enrollment went up 5% in 5 years and staff went up 20%. Something wrong. Call this question and figure it out. We would never let this happen in healthcare
Incentives and penalties to keep revenue generated in NL, in NL

Food. We have tons of farmers and fishermen here – why aren't we using local food first in our food systems vs. looking elsewhere? We should find ways to use local produce and food first. Not just our restaurants, our grocery stores
Let's subsidize local food instead of major corporations
Healthcare: Janeway is a protected entity that does not have a lot of inpatients, and they have an x-ray department there. We utilize their CAT scan and ultrasound now, but we're running overtime at health science waiting for the line up at our x-ray when there's no one sitting over at the Janeway. We need to be able to work together but it's protected and political
Focus now needs to be on home care and palliative care
We need to use what we already have (re: empty x-rays in the Janeway)
Private public partnerships should be explored where they make sense, working with people currently delivering those services in the public service to understand where those changes can be made
When I was last teaching, the whole notion that books be free and services be free, just came into effect. Should review this. Put book fees and other costs back in place
Education now, we have total inclusion. Some is based on misdiagnosis of children. Should go back to unit model (a bunch of people with disabilities in one unit rather than in class). Way too much money going to staff for covering inclusion costs. May have 1 teacher per student. Would save a lot of money. Saddest, is it isn't meeting the needs of the children and is interfering with other students. Have individual needs that are very high. Could have an aid for 3-4 kids rather than 1 per kid. Unit model was more effective, administratively and for the kids
Stop the bleeding within government. Too much waste. Departments especially Transportation and Works and health, Muskrat Falls. Bleeding money. Need to be more audits, review of where money is spent. New ferries worst decision ever. Lowest bid was 24 million not 52
Health care – most expensive, but not the best – people suffering. Emergency wait times 10 hours
Management of government departments over managed. Very top heavy. Marine services 26 managers, 4 directors. Too many. With federal government, [there are] only 6 staff to handle fleet. Too many managers too many salaries, need professionally trained people. No operational experience (captains), just engineers. All flows together. Need to consolidate all human resource personnel into 1 dept., just 1 finance
In federal government [there are] no human resource people in NL, no human resource people in Atlantic Canada. All in Ottawa. All centralized. All purchasing out of the regions. It is central. Don't need auditors, purchasing in each department
I don't need these people in the department should be consolidated. Drop management. Don't need 26 people for marine management. Just 4 ferries, including Labrador (27 mill) is 41.5 million (doesn't include Labrador) in 1996 used to be 13 million. Whole marine services budget is 130 million. Only half goes into ferries themselves. Most for "professional services" 7.59 million for 9 years. This is for 7 managers, this is in auditor general's report
It is dismal – do or die for NL – 4 in agreement
Retired people have options to move. Who can afford to live here with Muskrat Falls. Now \$500 a month for heat in winter. Who would pay double. Will have to leave. Our power will be cheaper in Nova Scotia
Muskat Falls should be shucked (mixed feeling – some agree some don't agree)
Big mistake [Muskat Falls]
No – its because of oil is growing will go back up and you can't pay for oil
Money should have never been put in Muskrat Falls (much disagreement)

Muskrat Falls won't be paid for by the people
Get out while we can (Muskrat Falls)
Problem not necessarily Muskrat Falls but the waste of money. Contractors don't as good as they thought they would be
Why are we looking at foreign companies when there are companies in NL that could do the work or collaborate. All about profit margins
Management of government. Should be 25% reduction of senior management and another 5% for the next 5 years. Don't need them – need frontline. University full of young people who could do it
What does management do other than blow money?
One of the biggest problems is large geographic area. Ex, Bell Island or Change Island that are isolated and difficult to support. Should have been resettlement. Have to relook at it. 90% is far too high – should be lower for a democracy
Not for killing communities for the sake of it – but some do need to be killed. Ferry services are too high
Costs for ferries. 2 choices. You have 2 years to leave, here is the \$270,000 when you leave. If you don't leave, ferry stops regardless after 2 years. If you do this – how do you suggest getting people to leave. Do you pay everyone \$270,000? How to you pay for it?
Percentage [for resettlement] has to be lower than 90%
What about someone in an isolated area and they say you move to another community where it is cheaper to find a house than \$270. Do you pay them all \$270? Not sure
A lot of people have summer homes. Shouldn't have to pay people who have summer homes to resettle. Should only be full time people
How much does it cost for ferries by person, each trip? Cheaper to fly
Some communities (St. Brendan's) have a ferry but the ferry isn't full. Not many people using it
In short term, how about raising prices for ferries. Rise a lot. Especially people who aren't using it daily
How about 1-2 trips per day [for a ferry] rather than multiple?
Is a political issues – who wants to be the MHA to shut [ferries] down. That 's what gets in the way
Before, in St. Brendan's it was booming, but now it's not so need to relook at [the ferry service]
You have ferries going back and forth with no people on them [should not be happening]
Should reassess the crown corporations and bring their salaries in line with public servants
Stop the double dipping and overtime of crown corporations. Example: doctors at health science working overtime when positions are not being advertised. The amount of time doctors working does not have confidence for doctors to perform to their 100% capacity and become tired so not able to perform the duties that are required
People retire from government and then brought back as consultants or in another contract position and then working on another pension
Legislators need to look at themselves and 2 terms should not give you a full pension. It has to be equitable to others within the province. In order to keep the pension plan in check with other pension plans
Upper management Assistant Deputy Ministers, Deputy Ministers and directors should be looked at. There is a lot of duplication. And they all have secretaries
Get rid of Assistant Deputy Ministers, Deputy Ministers and directors to ensure that the proper people are in the positions that they are needed. They control the government. Need to ensure that these individuals are kept in check and not political appointments

Government should operate like private sector. Using performance reviews and based people on how they [perform]
Stop providing subsidies to develop offshore oil to oil companies. We have given them a lot of money and our future does not lie in oil
Renewable energy is a great thing. Government is not being fiscally responsible to do what they are doing with respect to Muskrat Falls
Digitize health records is one way in which government can be more efficient. Services for diabetes are overlapped. One of the biggest issues is that if you were a doctor in Marystown you have a medical record and the doctor that an individual sees elsewhere for diabetes has another record. Eastern Health is doing this but the other three Regional Health authorities have different ways. They operate different of one another. There needs to be some continuity between the Regional Health authorities. The department should be the overseer of this. Can not have 4 different agencies delivering the same service in different ways. Department is the overseer
Centre for health is computerized drugs and it has been 8 years and all they have done is set up a few drug companies
Pharmacies are all computerized but nothing going back to government to oversee the drugs that are being administered. A check and balance
Patients should have access to their own health records
Province needs a strategy that says this is what and how government is instructing health authorities
There is so much wastage in the regional health authorities. Particularly eastern health authority. The last four years the auditor general has identified this
Privatize some of their crown agencies for example Liquor corporation. Government can still [get income from it]
Privatize motor vehicle registration. And can be more efficient. There is not excuse to renew online however motor vehicle did not cut back its staff
The size of the public service. The numbers increased by 30% during Williams administration. This needs to be reviewed start at the top and work down
Privatize services that it is not necessary for government to be involved in that are not necessary
Look at the auditors generals report and implement the recommendations that are in that report. Government has 2 years to do this
Stop giving contracts to buddies and political supporters. Allow the tender process to work its course
Advanced Education and Skills had \$600 million given to them from federal government and auditor generals report identified significant flaws and errors in how this was being administered
Auditor general report identified in Health a retired pensioner health care worker was getting 3 salaries from contract with the provincial government
Discontinue any public sector jobs that are unnecessary
Services for vulnerable people should not be cut
We are the most inefficient province, many public servants do not work correctly, Ex. Health care is so inefficient
Politicians should take politics await from the decision making
Have to realize the health care costs are related to the pollution we have
Telehealth system is ahead of other parts of the Canada
Public service sector, is too is too big for the size of the province

The geography of the province dictates the presence of so many public servants
Public service is inflated, however, services are needed. The Soviet model is not appropriate
Hospitals in rural NL are built for political reasons, not for strategic reasons
Health Authorities, [there] are too many [should be reduced]
Have to rationalize the public service, Example: [There are] two hospitals in Gander and one in Grand Falls-Windsor
Scared that [the government] will go after the public service [for cuts. Disagree with cutting the public sector]
Advertising is only paid by taxpayers dollars, tourism businesses benefit, too
Why [does the] Government of NL guarantee loans for business? Why doesn't business go to the banks? [Cut] subsidies to business, loans
Tax credits are [an] incentive for doing business in the province. [Consider implementing more tax credits such as the] Nova Scotia tax credit for the film industry
Need to investigate why [each] company is here [on a case by case basis]. New start-ups such as call centers, take the money and then they move. If there is a return from a business, then invest in [those businesses only]
Health, a lot of abuse - lots of people go to emergency while doctors work 9-5, doctors should be [forced to be] more accountable
After 5:00 pm and on Sat. and Sun. there should be available doctors. The emergency doctors are overworked. Community clinics should be on call on weekends and after hours. This will be less expensive than in emergency. [It would] decrease the burdens on the Health Care system and money will be saved
Increase the # of NL midwives
The Government NL has to reeducate and redesign programs on health as the system is overloaded
Tax on junk food and soft drinks [should be implemented and the proceeds should] go directly into the health care system
More education on healthier lifestyles [is required]
Double doctoring can be dealt with the electronic health record, especially for those in other provinces [better utilize electronic records]. Doctors are generally receptive [but] need to convince the pharmacists to join
Optional fee for visiting doctors and for specialist service [could be implemented]. However, this is [a] two tiered system
Stop telling community groups they are duplicating services or competing with the private sector
Stop making community groups pay big dollars for audits when they have small budgets
New hires
Capital works
Muskrat Falls
NL Liquor Corporation
Blood collection - outpatient
Cutting out overtime for doctors and nurses in the hospitals and eliminate the double dip, instead have doctors and nurses work normal 8 hour shifts. Have daytime and overnight shifts for the doctors/nurses, and give them as good of an hourly wage as possible
Privatization of services that are really not that necessary. By that, I mean they should discontinue any public sector jobs that are really not needed

Vision - have guts to implement vision, College of the North Atlantic - 17 campuses - all necessary? What are enrollments? Health care facilities - St. Lawrence, Grand Bank, Burin - 20 minutes from each other - unnecessary
Community groups - can provide service more effectively than government; can help stop people from costing government more (e.g. house people versus keeping them in hospitals)
Bureaucracy feasting itself; provide community groups with multi-year funding; each government department requires different evaluation
Revisit Muskrat Falls - can't be paid for by increase of light bills. Stop it now or later because it will stop anyway
Cost of books/school fees put back in place
Put cap on doctor visits covered by MCP
Revisit taxi transportation provided by social services to welfare recipients
Get rid of nursing stations - more productivity
Total inclusion in education
Top heavy management in every department
A re-look at resettlement
Overhaul of justice system (too much time going back and forth to courts)
Highways - what are they doing when they are not sanding, plowing, etc.?

Q2. Given the financial challenges facing our province, what three things do you think government could do to raise money (increase revenue)?
Sale of more crown lands without putting infrastructure in place. But don't sell for nothing. Sell it for the going rate. Need to prevent people entering lotteries who then resell land themselves for higher prices
Galway development example. Use homeowners associations to develop the subdivisions and when it is fully constructed then it can be annexed to the city
Sawmill owner could not get a parcel of land, allow them to buy a piece because it is a renewal resource
There should be a casino here. It would bring revenue, well paying jobs. Nova Scotia, Alberta, Manitoba, Ontario have them. Battery should have been a casino. Key would be education to prevent problems
NL as an independent country so that they have their own banking system. Like the Cayman Islands
If NL became a fiber optic hub, buildings for data storage, buildings for servers. Could be done with cheap power. Minimal risk from natural disasters. Google and Facebook is investing in such initiatives
Increase taxes on luxury goods, such as alcohol and cigarettes
Reinstate the HST increase
Tired system for HST, that way you would get more for luxury goods
Fee to see a doctor (copay system). Have to wait to get an appointment. Can't afford government to pay for everything. Introduce user fee for clinics and hospitals to prevent unnecessary visits. Look at concerns about federal implications
Return to royalty only based developments for future developments

People in NL should own Hydro transmission
Increase fees and fines
Increase tuition fees for out of province students
Will have to get more money into the province from people willing to come here, look at tourism potential - resources for the moment are tapped
Increased taxation gains
Strengthen the population strategy
Look at immigration
Legalize marijuana, tax and regulate
Look at the fishery. Billion dollar industry, people are not allowed to build fish plants. Those laws should be revisited, people should be allowed to open their own plants - using innovative small scale processing plants. Fishery would be new dollars. E.g. set up a calamari plant in Joe Batt's Arm. These laws/regs go back to '50/60s to prevent a plant in every community
Every dollar spent in culture generate 12. Cultural industry is under resourced and yet the money that goes into this sector is returned with gains. There is a professional standard that is taken seriously. Tourism is built up through these investments. Smaller activities still have significant impact, be careful and don't cut areas that may ideologically be easier to cut than education or health.
Stop giving away free stuff (pens, etc.)
Technology sector is larger than fishery, etc. Technology can be duplicated and sustained. Growth within province has been impressive. Implement a plan similar to actions in other sectors (e.g. tourism sector) – build the tech sector through collaborations
C02 tax
HST tax increase
Gas tax – as oil goes up the tax would decrease
Open data, allow people (entrepreneurs) access to information
IT development as part of NL industry and identity. We need a plan for tech industry
Raising taxes on gasoline – debate, disagreement. Directed funding would be better, it is a broad tax but if there was accounting on it, it would be useful
Raise corporate income tax – debate, disagreement. Contrary – need to bring in new industries, such technology. Fabrication, technology, need to start developing it here if you put the right investment up front. Need sustained fabrication. Disagreement – question whether we can do that
Encouraging new industries – Fogo brought up as an example. People could not believe what they were seeing or experience. Zita Cobb. Bonavista is doing the same thing, property values are going up. These are the people that we need. It is not for government to say where we should invest. People need to be creative, independent
Marijuana – brought up as an industry. Could be set up fast
Why are we focusing on natural resources? Why not have a holistic approach to agriculture and focus on food security? Look at sustainable food stock and educating on those issues
Bi-catch – if they catch tuna or shark
97% of food on island is brought in. We need to look at that. We need to think more about self-sufficiency. Farmers say it is 5 years before you make money
Casinos. Contrary view – but then we need a new mental health facility. Concern that it doesn't bring in new money, causes more issues
HST increase, gas tax if it is based on infrastructure
Affordable housing – will keep people off social services, Give people jobs. There are people on welfare

that could be working
Social services – it is often cheaper to stay on welfare. Make sure people have an incentive to work, even if it is not full time
Better daycare would get people working. Families are often working to pay for daycare, so there is less incentive to work
Newfoundland companies do not buy from Newfoundland – need more moral imperative to support each other. Need better buy local requirements. Need to talk to companies about supporting our own
Pharma care program – need to make sure people take their medication – otherwise they end up in hospital which costs more
Collect fines. Hire someone to collect fines
Conventions bring in good money
Hst up to 15%
I think we got enough taxes – look at what they bring in in taxes – personal income tax – not including the fees they encounter throughout their lives
I don't know but if you look at the corporate income tax centre – I'll round it up to 6% - is this reasonable/in line with other provinces? It doesn't seem like a very big number – its significantly less than other sources
The occupy movement that took off is just a symptom of something that's really gone wrong – we have to change our focus – the trickling down mentality of make me rich – that's not how we should be operating, especially in Canada
Under the Williams government they reduced the taxes for the top earners – I would recommend that the taxes be increased again
We've just spent 8 years spending like a drunk [stop unnecessary spending]
Small business people are hurting – this city is full of mainland contractors – I recommend a measure to correct this in tendering so that there is a provincial preference
I'd like to know how much Quebec owns in NL – I think we are being sold out
The convention center is owned by Pomerleau – they have a system set up to come up with ways, strategies, to make it last longer –they are all over the place – and local companies are down there fixing the problems – costs extra for government
Whoever came up with porta schools – that was the stupidest idea ever – in Clarenville there are 700 in the school and here they were putting these things on the school – they are full of mould! Good for three years and then [done]
We got all hyped up about Occupational Health and Safety...someone comes home and says...I think there's mould in the school – they treat it like it's the end of the world – then the government puts out all these building projects at the same time – what they done – they should have known they had a limited workforce – they brought up the perfect storm to bring in mainland
I do agree with [increasing] the HST
Fees and fines – if we are fining people we have to be collecting it!
Can we look at taxation for liquor and cigarettes?
Generating revenue goes back to having a vision – and therefore enabling research and development – that is the core of western industrial nations that grow, ok? What is our silicon valley? What is our kernel of knowledge that becomes our source of wealth here, we are moving into a knowledge economy
We have music, tourism, culture – we have a unique language – we should not be making cuts to arts, but encouraging it! At least leave it alone, don't mess with it!

I think the government needs to look at these small communities where government is paying all this money for ferries – these islands where these ferries – resettle people from these places where they are paying all these costs on a case by case basis – some of these communities only have one person holding the whole thing up
We are a very resourceful population but not all the structures in our economy allow us to be as resourceful as possible – look at Germany, they allow their population to generate power – (agreement across the table) – you should be able to feed into the provincial grid but the monopoly rights – these rules are made up just for corporations and not for the citizens of the province
So the infrastructure must enable the citizens to contribute to power generation
Remember when Alderon wanted their share of the power? There is no Alderon anymore. Part of the reason for Muskrat [doesn't exist anymore]
I'll be god darned if we put all the money in this – Muskrat falls is building a house too big for our britches. If we've gone too far with it, its too late – we got a problem. Is there a point when that is going to generate us some money? Even if it does its on the backs of taxpayers
You have to ready to make tough decisions and raise revenue
To me, Muskrat Falls has the potential to be a golden calf...its green energy....
Just go online and see what each province has in this energy
I don't believe in giving it to the US – I believe in investing in NLers –
My power was on when I left the house so as far as I see it – we don't need Muskrat Falls
Oil has to be secondary processing, not primary processing – that's the problem – Joey [Smallwood] had the right idea but he couldn't make it work
Don't focus just on challenges, focus on opportunity
Squeaky wheels get a lot of attention, but remember that's not always the solution
Think outside the box – look for opportunities
More revenue, more taxes
Focus on current successes in sectors – arts, culture, tourism – that are succeeding already. To penalize them because other sectors are seen to be more important only puts us in a worse situation. We can't prioritize just based on returns, but success
How can we keep the arts and tourism going beyond the summer? What does a 4-season reason to come here look like?
What populations could come visit in other seasons? Helping other sectors and helping outside money come in to the province
The compliment to extending the tourism sector is to invest further in the arts community that allows for events, festivals, attractions throughout the year
91,000 collect EI– in addition to tourism coming in, how we can we extend the work season and reduce the amount pulling on EI throughout the year?
Doesn't need to move a mountain to get people off EI – 1% is 900 people
Looking multi-year and bite size pieces
Taxes – provincial sales tax and personal income tax
Personal income tax is controversial because it taxes the people who will hurt the most
Increase from 13% - 15% is just going to be a consumption tax
Taxing junk food – fast food, chips, etc.
Issues with taxing 'junk food' is where do you start and where do you stop?
Suggest to increase HST, yes middle class get hits hard, but technically it's what you can afford to pay

Also concerns with how taxing a new product requires a lot of oversight and administration at a higher level
Might as well increase the tax on cigarettes, alcohol... where do we stop?
Can't cut 30% out of the public service tomorrow because it will decimate the local economy
Do not allow people to retire and then hire them back as consultants. Eastern health is so bad for it – same for teachers where new teachers can't get jobs. We should only be able to do this in extreme cases only (e.g. Labrador can use retired teachers.) But this is not necessary everywhere
Managers retiring out of Eastern Health (as well as lab and x-ray people) are coming back as consultants
Use. The. Resources. You. Have.
Don't get drawn down into just going after the crises – go with winners
Nova Scotia just lost all their film industry – let's take them in, bring them here, make it appealing for them to come here
Newfoundland and Labrador Association of Technology Industries represents a sector that has grown exponentially and continues to grow. We have to focus on technology – it's creating the dollars and the revenue to pay for the systems we need that don't generate money
Let's charge more money for seafood
Fee for service needs to be implemented on a lot of services. Ferries – Bell Island, Fogo Island... why isn't there a fee for service? Or at least can we increase it?
When we look at resettlement – how many people are in a community vs. how many people are generating revenue in that community? If only 5% of them are on that island, then only 5% of their population is actually “on that island”
The fee to access a rural community needs to reflect the cost to provide that access
Resettlement. 200-300 people is not worth it
Tax the development sector? If you want to make a condo you should pay a whole lot more to discourage new building being built and stayed empty
Corporations that are keeping buildings empty are creating unfair market conditions and should be fined for doing it
One thing – I haven't been here many years. NL is beautiful. Don't think tourism is pushed enough – should be pushed on northern US. Should be grown. Works with people in Ontario. When she moved here was amazed at culture, was interested but didn't know enough. Tourism could be huge – downside – people here trampling over NL
Always wind here – why not wind power?
Legislatively not allowed to – with Muskrat Falls agreement, legislation was made to say that people can generate energy from themselves, but can't sell back to the grid (independently). Nalcor could, but an independent company couldn't make wind power
Can legislation be redone? Maybe, but the more power generated by wind, the less power taken from Muskrat Falls, the less people paying the bill for Muskrat Falls
Nova Scotia gets 20% of power for 20 years. 40% for NL, 40% in Labrador if future development. Until then, Emera will buy the 40% for Labrador. Can recall it whenever we need it
But Nova Scotia is paying less than us? Depends on how it is communicated. If you generate power for yourself and don't sell the rest, it still costs the same amount. However, if Nova Scotia pays less, we are still getting more as it is added revenue
Wind is doable, however, if wind blows 70% of the time that's good, but what about the other 30% or if it blows higher

<p>Seconded – tourism is crucial. Not from NL, but it is amazing – unlike any other place in North America – arts and culture. People come here to see nature, arts, music, heritage architecture across the province. These are the jewels that need to be polished. We have the restaurants, now the arts need to be supported</p>
<p>Tourism, arts and culture needed</p>
<p>Also - bring in innovators to come here – we are the Iceland of North America. Scandinavian countries so far ahead of everyone. Try to be like that</p>
<p>So much potential – invite innovation</p>
<p>Tax the pleasures/ sin tax – cigarettes (agreements)</p>
<p>Legalizes marijuana – everyone agreed could make lots of money off that</p>
<p>We spend a lot on advertising – what aren't we doing?</p>
<p>We get them here, but do nothing once they get here. Need to focus on transportation, technology to go digital to get events organized. Maybe a digital monthly magazine saying what's going on in the province. No hub</p>
<p>There is, but aren't really coordinated across the province. Communities won't work together to ensure that event aren't going on at the same time</p>
<p>Summer time events – just struggling to survive. Are run by volunteers. They don't have the know how. How about Government of NL has a hub to booster it</p>
<p>The arts a huge potential – can pull Europe, US. Is untapped</p>
<p>Need a hub. With new technologies. Have NL as a destination place. Need to accommodate once people are here – not just about getting people here</p>
<p>Legalized marijuana – become the new Amsterdam</p>
<p>Most agree with [legalizing and taxing] marijuana – but one doesn't</p>
<p>Increase HST. Can always roll back later. For short term. We pay difference in tax, but once gas goes back up, tax is removed. Have an new tax on top of regular tax to bridge the gap. Have a floor and ceiling. Once you reach ceiling get rid of it</p>
<p>Gasoline tax – hate it but we are used to paying more</p>
<p>Royalties – companies screw you under the table. Make sure you aren't hoodwinked by companies</p>
<p>Tax Churchill Falls Energy. Most energy is sold to Quebec. If you tax Churchill Falls it will effect cost so Quebec will pay most of the tax. The amount that NL pays could provide tax rebates for NL to get money back so NL people aren't really paying the tax – Quebec pays most of the tax. Rebate provincial portion</p>
<p>Increase user fees on provincial ferries - \$2 a round trip is not reasonable – maybe \$10 round trip</p>
<p>Bingo, chase the ace most people, 50/50</p>
<p>Personal taxation at the upper level of salaries. Put these on the upper limits like the crown corporations such as Nalcor</p>
<p>Increasing the HST only adds an additional cost to individuals in the city who most are earning 10-15 dollars an hour. Now milk is costing more for these individuals</p>
<p>Taxes for luxury items such as cigarettes and alcohol</p>
<p>Music and arts facing cuts to a very meager budget. Government needs to have the foresight that this is difficult to be in this industry and that most artists are poor anyway. Musicians and artists are business investments. They do the research and development work for their industry. We give the money and get people to come here to see these musicians and artists in this province</p>
<p>Corporation only contributing 5.8% while personal taxes contribute 21% this is disproportionate. The price that is paid for a return on a few jobs being provided is not proportionate</p>

Everyone needs to be looked at it should not be always on an individual level that takes the biggest hit
If we could harvest fish. The rules need to be changed we need to have control and charge of our resource within the water. It is the survival of rural NL
The raw product of fish should not be shipped out. We should be able to do it
We are famous at giving away our natural resources. There is a need to invest in secondary processing. enable businesses to develop the product and manufacture it
Government should be fiscally more responsible in providing businesses with loans but also be diligent in collecting on those loans. Do not write off the debts of companies. These are taxpayers dollars. They should invest in business but ensure the return on it
Federal government needs to be convinced to give back control of fish to NL
Raise HST to 15% rather than the overall 30% cut in programs and services being delivered to people of the province. Disagreement on this point. HST is going to hit the poor people
Cut the salaries of crown corporations and over 100,000. Leave the first two levels like they were but increase taxes on those 100,000 dollars or more
We are funding individuals from outside the province for post secondary, should be merit based
Improvements to Advanced Education and Skills for those that are living on fixed income and ensure that they are able to afford healthy food – tax increase to junk food
NL has suffered from its geography and population we need to increase the population by encouraging more and more people to come in to live and make NL a home
Decrease wait times by having [clinics open] after hours and on weekends
[Implement a] tax [on unhealthy food and drinks]
Surtax on high incomes (over \$200K) in time of crisis
Raise HST to 15% without penalizing marginalized groups
Diligent collection of fines, especially [as] a condition for lottery parking
Collecting fines from corporations especially those that do not pay taxes
[Government should pay better attention to tax fraud. For example a person could have a] \$100K home in NL with equity of [a] minimum of \$100K, and government does not give [enough] attention to underground economy
Need tax rebate to be linked to the tax, money from renovations should be recorded and will go back to the government coffers and will eliminate underground economy
Rental properties: taxes are paid for repairs without a receipt, this is under the table [better attention should be paid to tax fraud]
Creative incentives [should be implemented] for home owners to claim their expenses [and] the same for business taxes
Support community groups who have social enterprise ideas with venture capital. Money makes money - allow volunteer-led groups a chance to contribute to the economy
Support a natural gas exploration program offshore Labrador
Up the HST, do it. It's a regressive tax but we have to bring in the revenue
CO2 Tax
hst
Gas tax
No fees

sharing economy and tourism
Arts future - starve while people sit \$\$ make in government
Those who buy junk food, increase the taxes they pay a little bit more
And those who go out and buy tobacco products of any kind, increase the taxes a bit more there too
HST increase
Increase fines but ensure ability to collect them
Increase taxation on cigarettes, liquor
Is corporate income tax adequate or reasonable given as comparable to other provinces?
Federal funding similar to Alberta
Charge Nova Scotia more for electrical
Increase moose licenses to increase duning and safety on highway
Restrict taxi use for social service recipients for doctor and specialist appointments
Get Justin to come here like he did in Alberta!

Q3. How can government be more innovative or efficient to provide quality services at lower costs?
When building facilities, build stand-alone gyms instead of having it in the school, consolidate facilities. Think of pairing long term care services and facilities. Improves outcomes for seniors
Consider child care and senior care in the same areas
Sober living home as a continuing service, stay in the house for a year to support following discharge from Emmanuel house. Grant for operations. Provide the services to assist transition
Consider how seniors are staying in hospitals and create efficiencies. Grants to keep [them home]
Consolidation of services across the board. Reduce the number of departments and leases. Sell off buildings
Reuse old government buildings
Crisis services at the Recovery Centre shouldn't need to call and make an appointment
For special authorization services, doctors need to fill out forms and send to government why can't they give the pharmacists a list of what the requirements are and the pharmacists could do the special authorization? This would create efficiencies
Community paramedicine to provide primary care. This would address recruitment and retention issues that exist for doctors and nurses. They could provide emergency services more efficiently. Another example used was paramedics could visit known areas where people need care for outreach services
Carry out a thorough evaluation of health services, using industrial engineering techniques to carry out efficiencies in the medical facilities. Innovations will come from the service
Put people into the emergency room to deal with the waiting and processing of arrivals
We have a 20th century approach to government. We need to change the way we provide service, not centralization, fundamental change. E.g. in Scandinavia seniors are kept at home, they wear sensors such that if there is a health or other emergency responders and family are contacted (frees up resources). Also get out of people's way. We look at rural areas as they are costs, there are really large potential revenue and prosperity. Integrate technology into processes. Corner Brook hospital is over designed, need to be refocused on quality care
Urbanization 20th century approach leads to increase in service costs needs to be rethought
Lack of design in health care system needs to addressed
Crowdsourced innovation into the healthcare system

Google hacking health. Hackathon. A non-profit that brings together community, doctors, health practitioners
Government needs to embrace technology. New Brunswick has a committee to be the first digital government. Includes cyber security
Innovation gap within the province. We need to move past natural resource focus, bring the fishery along
Fish processing, it matters how the rules are established. Establish an all party to improve the efficiency of the harvesting sector, requires federal involvement
Consider how to track records within government, improve processing and accountability - efficiencies to be found in processing time and wastage (paperless processing?)
Streamline the regulatory process for offshore oil and gas
Natural Resources – different departments have investments in the offshore. It comes from different sources. There are a lot of senior level managers. It should be contained within one department
Reducing red tape in a genuine way. Need to do a review that is implemented
12 years to change regulations for occupational health and safety. It should not take 12 years to modernize
Often there are 3 or 4 departments involved in a project. Need to bring them into one department
Evaluate how many managers you need
Too many changes to departments in an ongoing way. Changes are political. E.g.. Public Safety
Privatization? P3 (Public Private Partnerships)
Disagreement – some say with appropriate analysis. Could have a corporation on infrastructure
Need to have good analysis
Some things are better for Govt to do if they have the money, other things are more efficiently done in the private sector
Need to look at projects beyond the election cycle, think long term
Judicial system – stop convicting people for smoking pot
Why is there such a backlog in court? Same people every week. Need to look at efficiencies
Tear down Her Majesty's Penitentiary. On good real estate near the lake. Have a prison on Bell island
Increase royalty rates
Sell Nalcor equity stake
Bureaucracy tends to feed itself – you start with a department and then it builds itself – the system is created in order to build a bureaucracy – but it could be done much more efficiently by partnering with other organizations
And multi year funding
And politics is so connected to the decision making – shouldn't be allowed
You have 17 campuses of the College of the North Atlantic – you have an unneeded Corner Brook hospital – this type of sprawl should not be allowed
Government doesn't have the guts to make a decision so it just feeds the bureaucracy
HST makes it too easy there – it gives them a feedback and they are just going to keep spending – its an easy way out without changing anything significantly – tough decisions still need to be made
It comes back to the vision – if healthcare costs 40% of the budget – what kind of health outcomes do we want so that we could deliver things without using 40% of the budget? Can we reward those who lead a healthy lifestyle – there are fitbits! There are ways to do it

You're not going to cut healthcare by cutting Blackberries – you've got two physicians – one salary and one fee for service – one is trying to fit in 35 patients, the other isn't – they are both getting paid the same. The whole physician thing is a nightmare
You're only allowed to talk about one issue at each visit with a doctor/actually that's not allowed
It comes down to it erupting if you can't see your family physician – you go to Grand Bank or Burin and there are emergency rooms available for all them
General Practitioners should be investigated...these guys have got ticket print money – what if a disease has multiple symptoms? They are getting paid for each thing
In a lot of jurisdictions you can have access to your own health records without having to go to a doctor. patients can log in and have access to certain things
These Public Private Partnerships cost the governments extra money in the long run – yes we can have a contractor build a school – it costs more money by leasing it out – buildings aren't accessible after hours and its just totally restricted – that's happening in Nova Scotia
Nurse practitioners are really handcuffed – the legislation does not allow for it [create legislation that allows midwives]
[Support] midwives, everywhere else in the world has midwives. If you want to have your baby at home it isn't possible
System is set up for the keepers of the gate – the health care system is provider-centric not patient-centric
Do you think nutrition plays a role? We are the least healthy people in the world – smoking, no fruits and vegetables...inactive, obese
I support more money to education about nutrition – you get pockets of leadership but its not the rule
If I had a pocket of money – I would have family resource centres – they could give low income women oranges, milk, etc.
It's 88 cents to get a can of soda and very expensive to buy cauliflower – our priorities are out of whack – people can't afford to eat healthy but we can't afford for them not to
Nutrition needs to happen at home too. Needs to happen at home. Media literacy is included as something to teach, bullying, mental health – [need to get back to the basics]
Who invented that math formula they are using now a days? its like its almost supposed to happen by osmosis. We are letting other people make decisions about students – it should be put back in the hands of the teachers
Could nurse practitioners lead localized health teams? Absolutely. Most prescriptions. Nurse practitioners are supposed to have physicians to oversee, and I don't think they get paid for overseeing them, so they don't want to do it
Empty buildings everywhere – why aren't we forcing companies and government into existing buildings vs. building new. Don't grant building permits when there are so many empty
Services electronically through apps provided by smart phones. You should be able to access your health info, drivers license, taxes from an app
And instead of buying or contracting new companies to develop apps to deliver services, get Nlers to do the work, we can do it
Where can we go paper free? Why do we print on glossy paper and in color?
Where can we get paper supplied locally to do these things?
Regionalization of services – used to be healthcare corporation now Eastern Health – we are so slow to adjust and it costs a lot of money to combine and “go bigger”
Where are there duplication of services that can be put together?
Why have so many health bodies? And if the answer is politics, that's not good enough

Layers of administration and management needs to be cut down in the healthcare system
Utilize e-health to deliver services to reduce the amount of administration needed and use that money to the front-line services
We need to stop looking at models of healthcare from outside provinces. They don't fit here. We need to ask front-line workers to revisit the models that are used
Talk to people below management only in this decision making process
Can the government influence General Practitioners hours of practice? The reason people go to Emergency is because there are no doctors available after 4pm
We need to invest in walk-in clinics to reduce the back up, overtime, and mess everywhere else. Walk ins at the hospital, at the mall
Should be able to get some plain x-rays done outside the hospital
Look for best practices already – don't reinvent the wheel
Affordable housing - why don't we invest in affordable housing the ways that other municipalities and provinces are doing?
National pharma care program has got to be pushed. We need to come out against the Trans Pacific Partnership and push for national pharma care as a province because it will help us
When government won't pay for drugs we have recurring cases in critical care because they cannot pay for these drugs themselves
Can the pharmacies play a bigger role in our healthcare system as well? Where can we expand to give pharmacists powers to help the system?
In rural communities the pharmacist is the front line regardless. It's already working there
Our healthcare system can look at where they can extend the hours of certain services (radiology, for example, doesn't need to just be 8 hours)
Don't need a CAT scan at every hospital. We need to put these where the population are
We do not need all-day kindergarten
Not having all-day kindergarten is contentious
We do need better support in childcare
Most important thing is to create work especially in rural areas and Labrador. Will need an influx of people
Government of NL policies antiquated. Saw mill licenses are prohibited. Can't get a license as there is a moratorium. 1300 unused licences and don't want to issue any more. Someone asked why they won't? – wasn't sure.
\$250,000 for a [saw mill] license. I don't want to buy his and buy his antiquated machines. Want to build new company with new machines. It's a good time with the low Canadian dollar
Must have reforestation if you do that. In Labrador over 200 thousand cubic meters – a tonne by Muskrat Falls – even try to give it away and people won't take it
In Poland, they sell white birch all over Europe. We have no innovation yet we have a forestry department
Is this inertia? Why is it still going on? May have been before because of saw mills, but now they are all closing down, so there is room for additional licenses
Should be a period of time that if you haven't used it then you lose the license
No entry into forestry industry. No innovation
Increase moose licenses again – bring in revenue
Another thing – [moose hunting] is good for tourism
Why don't we export moose meat?

Why can't we slaughter our own meat in NL, even for Government of NL entities – apparently an inspection issue don't have inspections. Same with vegetables
How about innovation – put it out to the world – how do we do get around these problems and sell our own meat
What about local meat and veggies for penitentiary and hospitals?
Need legislation to help local people [produce local food] – look into it
May be a problem with free trade [in terms of producing our own food and legislating that it must be used in government facilities]
Health – moose meat is very healthy. Bring back everyone having their own back garden. Victory garden – when in crisis you have to start looking after yourself
[Promote and support] seal meat – focus on foodies
Come From Away question – what about a land bridge? Too far and too much ice in Northern Peninsula
What about fixed link? Makes no sense. Can't get out of Labrador. Cost is expensive. Downside, federal government will then say Marine Atlantic is gone
Also, pros and cons. [Fixed link] would be really expensive. Also, faster to get to mainland from Argentina
What about highway toll?
Ageing population – innovative push for them as a volunteer group. Seniors today are not the seniors of the past. Seniors as volunteers in the arts, education, mentoring – large intelligence in boomer generation. Let them share their wisdom. Maybe in child care – 2 hours of volunteerism for money off something else
Needs for elderly – not personal care. Peer Care. Babayaga movement. Women over 50 in Paris started a commune where they built their own building (Senior coop) rather than government homes. Sweeping over Europe. Agreement is good idea. Seniors working for each other
Rural work – look at Fogo, Trinity and Cupids – arts and culture are meshing with services
Manufacturing is important. We are going to experience brain drain in next 20 years
We are in a computer age and virtually every home has a computer. We are all operating out of a windows environment. Government has to stop designing programs and start using on shelf programs instead of wasting time and money of developing new ones just for government and still meet all the needs of how it reports
Communication should not be a challenge. It's about how to take the tools that already exist to provide government with the tools that it requires
Digitize health records. It's really important to take a picture of what the best thing to do for all the programs and services that government and agencies use to deliver services. We try to fix broken things too much sometimes you have to start form scratch
Government is handcuffed to technology. They do not have the expertise in house to determine whether they are paying more than what it actually costs and bring taking advantage of
Child Youth and Family Services has a 50 million dollar budget. Deal with kids under the age of 14. not doing job properly if there are kids dying. That means that we are being efficient in delivering services. Do not think that the inefficiencies are not in the front line workers. When the kids come out of care they (parents) get rehabilitated are put back into the environment in which they had come from. Put back in NL housing and drugs are rampant in these areas.
Child Youth and Family Service protects the children but does not deal with family support services to get kids back. There is so much money spent /paid to foster care families when in a lot of cases there is no need for kids to be taken away that all they really required was family supports and services to get through the situation in which they are in

Would like to know why we elected officials in power and we have all these Deputy Minister, Deputy Minister, Deputy Minister, Deputy Minister...and why they are not following up on the auditor general [reports]?
Example doing the potholes, doing the lines on the road...taking the lowest bid is not always best. Building to last is key
Return on investment for in the arts particularly music is so small that the return is great
Politics should [be taken] out of the decision making
Now government is starting to investigate and look more carefully [at] objective research entities and engage them in evaluations
Muskat Falls is not going to give us efficiency given the oil prices, escalating labour costs, liabilities in cash and contracts. Hold it until the economy is better. No return on investment
Use Upper Churchill and do not export energy
Scientific and realistic evaluation of the power warnings! Although we have three generators
Accountability is not there, no planning, and no one is accountable. Planning and accountability are needed
Is full day kindergarten socially and academically a priority?
Full day kindergarten may wait until better times
Half day kindergarten implies more busses, and parents are not working [full day kindergarten is better for parents]
Embrace technological innovation
Support preventative medical care (or we will pay later)
Digitize health records
Streamline Regional Health Authority Boards
More digital records
24 or after hours services
More responsibility passed on to pharmacies
Ferry services - are we recovering the fees? i.e. cost of services
Family General Practitioners extended hours
Physician fee per service versus salaried
Health care - needs to be patient-centric versus provider-centric
Investment in health care is not tied to outcomes
Midwives, Nurse practitioners
Give some services to community groups - delivered more efficiently
Multi-year funding for community groups
Eliminate Local Service Districts

Q 4. Is there anything else that you would like to suggest/add to the discussion?
Throw out the election system and run the departments by committee
So MHAs should only serve two sessions
Roads are rutted. Anyone who wants to wear studded tires should pay a 'stud tax'
Explore investment partnerships between industries to eliminate costs and improve programming. More partnership with business and cultural sector
Doing innovation differently

Technology
Let's make sure our social safety net is not so threadbare it collapses
Agriculture – some farms are trying to generate energy using cow dung, but they cannot get on the grid. They could not get an agreement to sell the energy to the grid. We are the only province that does not allow people to sell to the grid
Industrial composting is being done elsewhere, could do it here
Vision with guts
Cut red tape
How much does the brochure cost? Do we really need this? Its available online, its on the screen and we talked about it. The water and the brochure are examples of waste
We've developed a system with workplace safety and safety with kids where there are living life in a bubble – gotta get back to the basics and get clear of the bull
Why isn't healthcare tied to outcomes? Business is, lots of organizations are, why isn't government – for example, hips and knees federal funding – the outcomes are always met by the deadline
Healthcare needs a provincial IT strategy and priority. All kinds of salesman are pitching at individual doctors and projects are being driven by individual "wouldn't it be nice" as opposed to "we need this to deliver our services"
We can't forget social issues for financial ones. Example given about the value of schools close to kids – kids facing social issues are able to get themselves to school and stay close to home after if they feel unsafe going home or have nowhere to go. They would never get buses or parents to drive them to and from school. Can't always amalgamate to save overhead – we're sacrificing children['s future]
Our arts are going away – we have world class talent, nature, etc.
Why aren't people coming here – getting here is difficult, is difficult to get around, places to stay and go outside of major areas. No infrastructure in place. People want to come after summer but everything is closed down
Some people aren't willing to take the risk
Need coordinated effort. Have a cruise ship come in – but need business to be around to help
Need packages for travelers – 5 days, 10 days, 2 weeks, tours
Work with airlines to get prices a bit cheaper to come here
Actually come here, jig the fish, cook it, eat it, etc. for tourism. Not difficult
Blueberry picking, etc.
Don't wimp out – make the tough decisions
Not too difficult – problems were made by previous government – ready excuse to use. Wasn't Liberal's fault. Can't control some of these problems (oil prices, etc.)
Should put money away for a rainy day
Those on income support turning to food banks and soup kitchens. Needs to ensure that income support [covers basic expenses]
Quality of life experience should be taken into consideration
Always apply a long-term approach

