

NL TOURISM OPERATOR PORTAL

Case Study – Seaglass B&B and Studio, New Perlican Improve your presence on NewfoundlandLabrador.com

The operators of **Seaglass B&B and Studio** recently made several enhancements to their listings on NewfoundlandLabrador.com resulting in increased referrals and sales. Their presence on NewfoundlandLabrador.com increased from one listing to six listings, all maximized using the <u>Listing</u> <u>Best Practices and Checklist</u>.

- □ Their <u>Accommodation Listing</u> on NewfoundlandLabrador.com got new images and descriptions;
- □ They added a new <u>Shop Listing</u> for the stained glass shop and studio;
- □ Added multiple <u>Travel Offer Listings</u>;
- □ Worked with their municipality to add an attraction listing for <u>Fishing Stages of New Perlican</u>, furthering the promotion of their community as well as their business.

Results:

2465 Pageviews

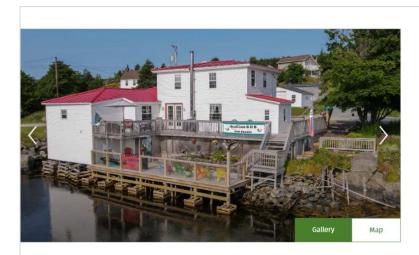
+357% over 2019 (539)

Pageviews are the # of times the accommodation /shop/travel offer page was opened.

613 Referrals

+35% over 2019 (185)

Referrals are sales leads. The # of clicks to the operator's website, email, telephone #s, social media, or review site from the listings on NewfoundlandLabrador.com and the online ad.



Avalon Region SeaGlass B&B and Studio

New Perlican
 Jun 1 - Oct 15

Website 🧐

Located on the Baccalieu Coastal Drive, this traditional, waterfront home possesses modern comforts and original charm. Start your morning relaxing on our harbour front decks, then experience spectacular views along the D'Iberville walking trail. Enjoy our interactive studio with host, Michael, master stained glass artist. Classes/accommodation packages available to create a your own souvenir. Consider a colourful, unique mini-session by hostess, Karen, local photographer. Great place to start!

× Contact

http://www.seaglassbb.ca

Tourism Listings are the main promotional profiles on NewfoundlandLabrador.com

Descriptions and images have to do a lot of heavy lifting. They have to be enticing and motivate a traveller to click through to learn more about your offering and to plan and book with you. Use the <u>Listing Best Practices and Checklists (PDF)</u> document to create captivating listings.

Before and After Descriptions

| Before | | After |
|--|--|--|
| Located on the d'Iberville walking spectacular ocean views. Collect Cove Beach. Stained glass studio packages available for classes to piece to take home. Two harbou relaxation. | seaglass at Vitters on site with create a souvenir | Located on the Baccalieu Coastal Drive, this traditional, waterfront home possesses modern comforts and original charm. Start your morning relaxing on our harbour front decks, then experience spectacular views along the D'Iberville walking trail. Enjoy our interactive studio with host, Michael, master stained glass artist. Classes/accommodation packages available to create your own souvenir. Consider a colourful, unique mini-session by hostess, Karen, local photographer. Great place to start! |
| (character count – 266/500) | | (character count – 499/500) |

Travel Offers are supplementary promotional listings used to profile a specific offer, experience, package or tour.

Seaglass B&B and Studio's multiple Travel Offers were displayed on the Travel Offer section and on four Things to Do Pages of NewfoundlandLabrador.com. One Travel Offer was promoted on the 2020 StayHomeYear website and within 2020 NL Tourism's online advertising program. It was promoted during the CBC Cross Talk episode on staycations in NewfoundlandLabrador.com.

As secondary listings on NewfoundlandLabrador.com, offers have a major impact on a business' presence on NewfoundlandLabrador.com as they can be pulled into various multiple pages on the website. Plus, the NL Tourism team uses travel offers to craft content such as



"Take a Hike" package SeaGlass B&B and Studio

enewsletters, social media posts, stories and sales pitches to Travel Trade and Travel Media partners. While placement is not guaranteed, it is important that offers are displayed for consideration 365 days a year.





Fishing Stages of New Perlican

⑦ New Perlican
Ⅲ Jan 1 - Dec 31

Website 📀

Come visit more than 20 colorful fishing stages in the Town of New Perlican. Enjoy the sights and sounds of our working harbour front in the summer months. The stages have been the back drop for and the subject of many photographs, even a Newfoundland Tourism television ad! Park your car and walk along the harbour front to Bloody Point!

Other Travel Offers From Fishing Stages of New Perlican



The Stained Glass Experience -Mindful Creativity 2 days from \$360 Per Person

View Details



Mindful Creativity-Plein Air Art Sessions 2 days from \$375 Per Person

View Details

Getting Started

- Create a Portal Account if you do not already have one. <u>NLTourismOperatorPortal.com</u>
- □ Use the <u>Listing Best Practices and Checklists (PDF)</u> to create an optimized listing(s) for NewfoundlandLabrador.com and the <u>Portal Tips & Resources Guide</u> for requirements and stepby-step Portal instructions.
- □ Browser similar listings on <u>NewfoundlandLabrador.com</u> for inspiration.
- □ You can contact the <u>Tourism Development Officer</u> or the <u>Destination Management</u> <u>Organizations</u> in your area.
- The NLTO Portal team is here to help answer any questions you have and/or walk you through your online application. You can reach them at 709-729-5599 and NLTourismOperatorPortal@gov.nl.ca.