

FAQ – Tourist Accommodation and Regulations

What is changing with the introduction of the new Act and regulations?

The definition of a tourist accommodation in the new Act is more in line with the modern range of available accommodations.

The Act also removes the requirement for accommodations to be licensed by the Department of Tourism, Culture, Arts and Recreation (TCAR). Instead, the Act requires all accommodations (traditional and short term rentals who list/market on online platforms) to register with the department. Accommodations will no longer be required to have a Canada Select rating.

Who has to register under the New Tourist Accommodations Act and regulations?

All short term rental accommodations, campground operators and outfitters must register with the Department of Tourism, Culture, Arts and Recreation.

Examples of short term rentals are:

- apartments, condos, houses and vacation homes
- bed and breakfasts
- cottages, cabins and tiny homes
- dormitory-style rooms and hostels
- hotels, motels and inns
- resorts
- self-contained secondary suites (like a basement apartment or a loft above a garage)
- diverse lodgings (like yurts, domes, glamping pods, and boats)
- campgrounds (for tents, trailers, recreational vehicles or other temporary seasonal structures)
- outfitter

What is a short term rental?

A short term rental provides accommodation for compensation to an individual or group of individuals for overnight lodging for a period of 30 days or less.

How do I register my accommodation?

Register through the [NL Tourism Operator Portal](#). For more information or assistance, please contact NLTourismOperatorPortal@gov.nl.ca or 709-729-5599.

What is the deadline to register?

Registration is a one-time process. All tourist accommodations operating in the province of Newfoundland and Labrador must be registered by March 31st, 2024.

What is the cost to register?

There are no fees associated with registering a tourist accommodation, however, registration does require accommodations to comply with applicable municipal and provincial regulations, and there may be costs related to meeting these requirements.

I am a licensed accommodator/campground operator or outfitter. Do I need to register under the new ACT and regulations?

No. If an operator is already licensed by TCAR, they will automatically be registered under the new regulations.

If you would like to be in the 2024 Traveller's Guide and on NewfoundlandLabrador.com, annual renewal is required.

I submitted an application to become licensed but did not complete it. Do I need to register under the new Act and regulations?

If an operator has applied to be licensed, but the licence has not yet been issued, their application will now be considered an application for registration. Department staff will contact those operators to assist with their registration.

Under registration, do I submit municipal and provincial approvals with my application?

No. An operator will attest that they have all the necessary licenses and permits required by law to operate in the Province of Newfoundland and Labrador and that all municipal, provincial and federal laws applicable to the business will be observed.

I live in my home and rent out a room for short term rentals. Do I need to register under the new Act and regulations?

No. A person is not required to register a primary residence that is only offered as a tourist accommodation while the owner or lessor is residing in the primary residence.

What is a primary residence?

A primary residence means a dwelling unit owned or rented by an individual, either alone or jointly with others, in which the individual is ordinarily resident.

What If I only list/market my accommodation on Airbnb (or other marketing platform(s))? Do I need to register?

Airbnb, VRBO, Expedia and other similar sites are online marketing platforms. All short term rental accommodations, campground operators and outfitters must register with the Department of Tourism, Culture, Arts and Recreation.

I want to be listed in the Traveller's Guide and on provincial government marketing websites like; NewfoundlandLabrador.com, huntingnewfoundlandlabrador.com and/or anglingnewfoundlandlabrador.com. What is required?

Registration with DTCAR and annual renewal is required to be published in the Traveller's Guide and on TCAR marketing websites.

Registration is a one-time process. Annual renewal includes:

- Listing submission
- Monthly occupancy reports up to and including March 31st of current year for accommodations and campgrounds.
- Yearly occupancy reports for outfitters
- Meet the criteria under the Tourism Assurance Plan

I advertise on Airbnb/VRBO. I don't want to be in the Traveller's Guide or on provincial marketing websites. Do I need to register?

Yes, all short term rental accommodations, campground operators and outfitters must register with the Department of Tourism, Culture, Arts and Recreation.

Under the description section of your application, please comment that you do not wish to be published or you can email NLTourismOperatorPortal@gov.nl.ca

Will I receive proof of registration?

You will receive a registration number which is proof of registration.

I am purchasing a registered accommodation. Do I need to register?

Yes. Registration is not transferable.

I own several accommodations. Do I need to register each accommodation?

Yes. If an operator owns more than one accommodation, the operator shall submit a separate application to register each tourist accommodation.

What is required If I close my accommodation permanently?

You are required to notify the department of the closure within 60 days. You can email NLTourismOperatorPortal@gov.nl.ca or call 709-729-5599.